Mahidol University
Faculty of Medicine Ramathibodi Hospital
Department of Clinical Epidemiology and Biostatistics

Introduction to Text Analysis using Natural Language Processing (NLP)

Understanding the Basics and Applications in Healthcare

21 August 2024 12:00 – 13:00

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- **Academic Qualifications**
- 2018 - 2022 Ph.D. Data Science for Healthcare, Mahidol University
- 2010 - 2014 M.Sc. (Health Informatics), Mahidol University
- 2006 - 2009 B.Sc. (Public Health), Mahidol University
- 2000 - 2005 Boonwattana school
- **Current & previous positions**
- 2023-Present Lecturer, CEB, Faculty of Medicine Ramathibodi Hospital
- 2020-2023 Research Assistant, CEB, Faculty of Medicine Ramathibodi Hospital
- 2013-2014 Secretariat, Asia eHealth Information Network
- 2012-2018 Research Assistant, Thai Health Information Standards Development Center

Area of Interests

- Artificial Intelligence (AI)
- Machine Learning (ML)
- Deep Learning (DL)
- Big Data
- Natural Language Processing (NLP)

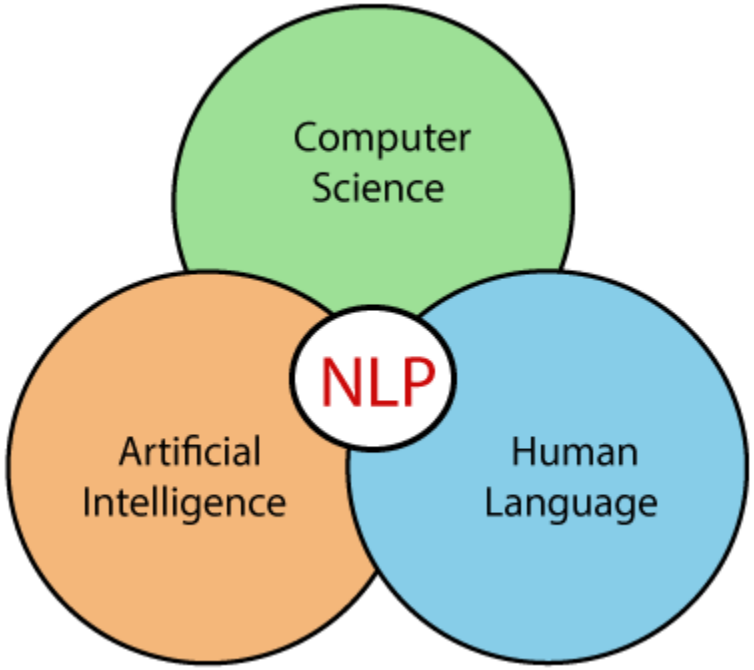
Outlines

- What is NLP and how does it work?
- Common NLP techniques
- Applications and use cases utilizing NLP in healthcare

What is NLP?

"A field of computer science, artificial intelligence, and computational linguistics concerned with the interactions between computers and human (natural) languages, and, in particular, concerned with programming computers to fruitfully process large natural language corpora."

Jurafsky, D., & Martin, J. H. (2009).



"A collection of methods used to process, analyze, and understand natural languages by leveraging computational techniques"

Manning, C. D., & Schütze, H. (1999)

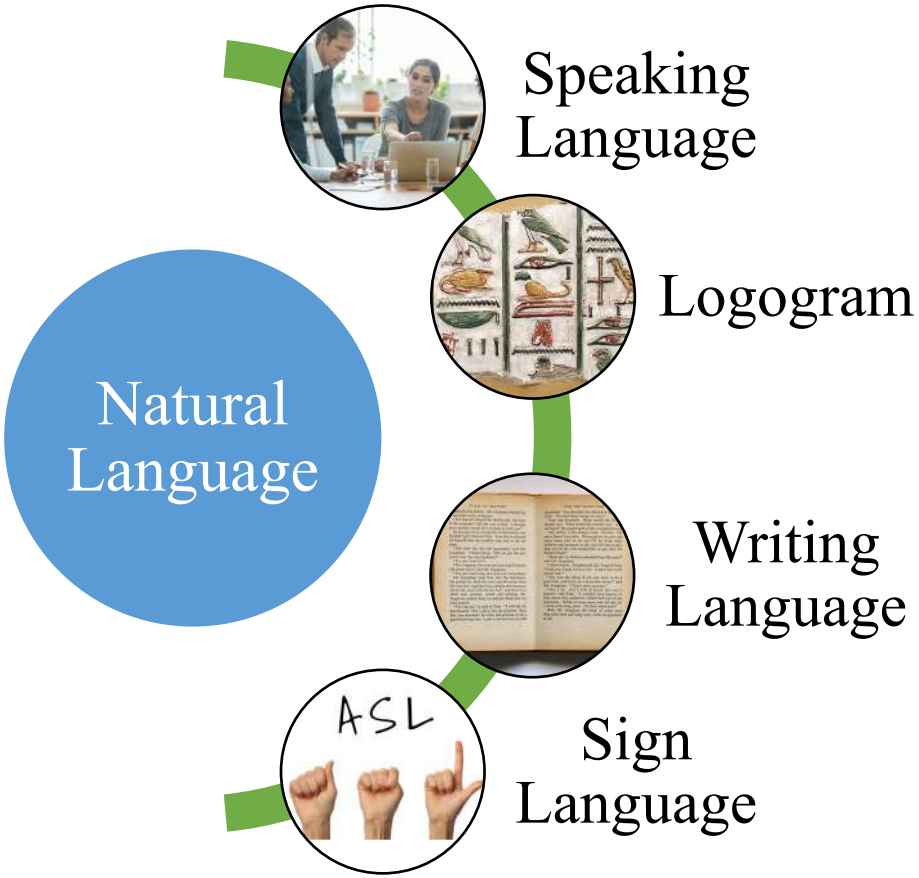
What is natural language?

"A language that has developed in a community and has been passed down through generations through social interaction. It is acquired by individuals naturally as part of their development, without conscious planning or premeditation."

David Crystal, 2010

"Any human language that has evolved naturally through use and social interaction, rather than being artificially created or constructed.

ChatGPT4-o, 2024

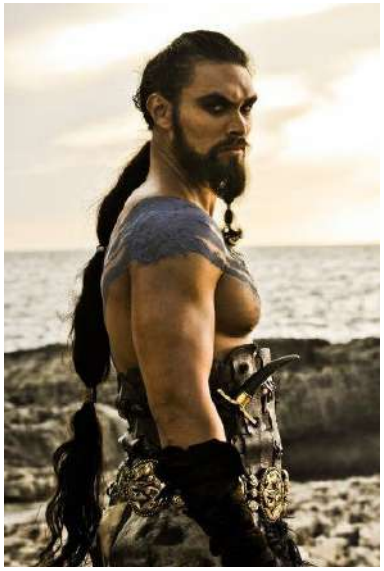


Natural Language

Any language evolved naturally in **humans** through use and repetition without conscious planning and premeditation.

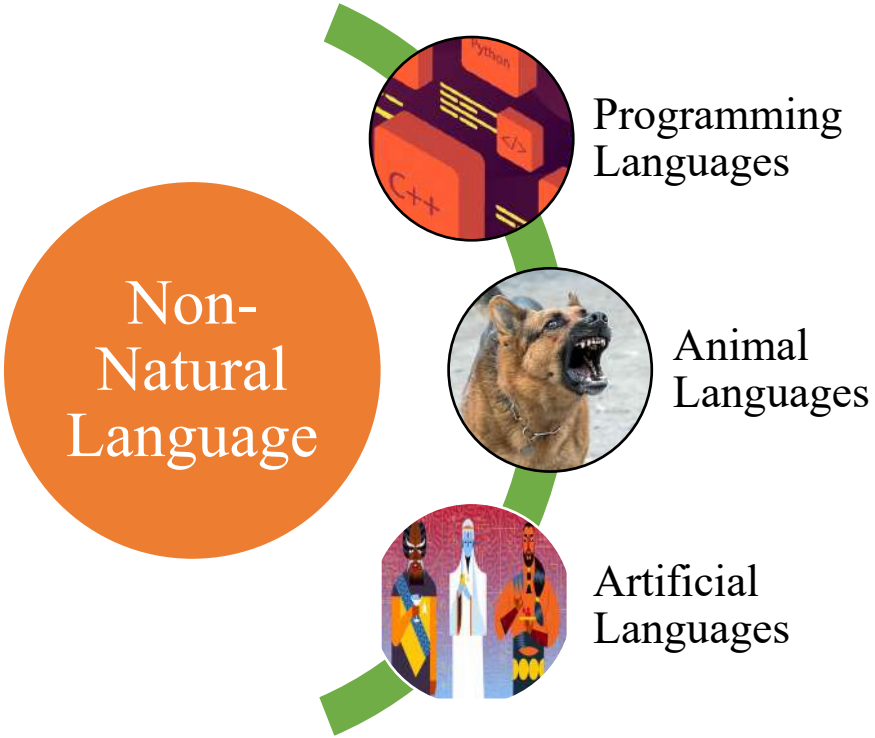
How about these languages?

Klingon



Dothraki

Elvish

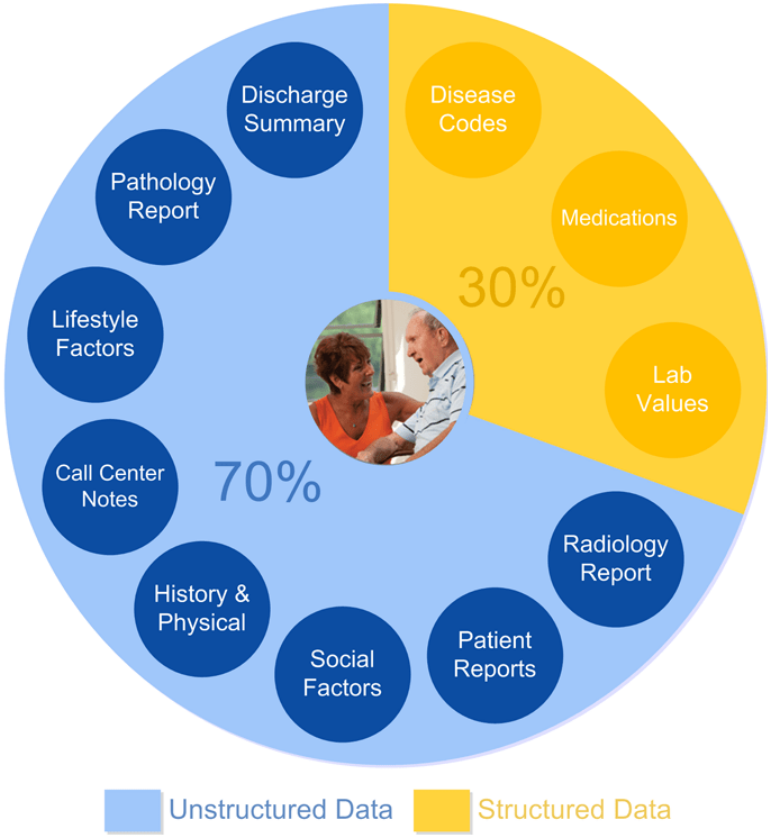


Non-Natural Language

Any language evolved in non-humans through usage.

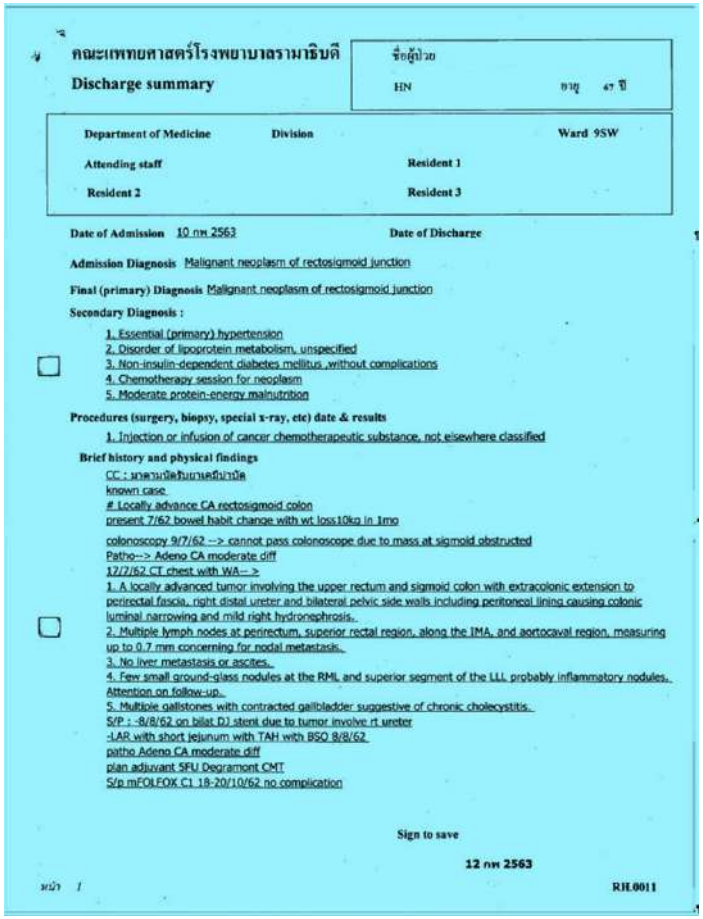
Why do we care about NLP?

- ~70% of data in hospitals are unstructured data.
- Text data are an extremely rich source of information.
- But extracting insights from them can be hard and time-consuming due to its unstructured nature.



https://www.altexsoft.com/blog/nlp-healthcare/

Unstructured data



คณะแพทยศาสตร์โรงพยาบาลรามาธิบดี

Discharge summary

ชื่อผู้ป่วย
HN อายุ 47 ปี

Department of Medicine Division Ward 9SW
Attending staff Resident 1
Resident 2 Resident 3

Date of Admission 10 กพ 2563 Date of Discharge

Admission Diagnosis Malignant neoplasm of rectosigmoid junction

Final (primary) Diagnosis Malignant neoplasm of rectosigmoid junction

Secondary Diagnosis :

1. Essential (primary) hypertension
2. Disorder of lipoprotein metabolism, unspecified
3. Non-insulin-dependent diabetes mellitus ,without complications
4. Chemotherapy session for neoplasm
5. Moderate protein-energy malnutrition

Procedures (surgery, biopsy, special x-ray, etc) date & results

1. Injection or infusion of cancer chemotherapeutic substance, not elsewhere classified

Brief history and physical findings

CC : มาตามนัดรับยาเคมีบำบัด
known case
Locally advance CA rectosigmoid colon
present 7/62 bowel habit change with wt loss10kg in 1mo
colonoscopy 9/7/62 --> cannot pass colonoscope due to mass at sigmoid obstructed
Patho--> Adeno CA moderate diff
17/7/62 CT chest with WA-- >
1. A locally advanced tumor involving the upper rectum and sigmoid colon with extracolonic extension to perirectal fascia, right distal ureter and bilateral pelvic side walls including peritoneal lining causing colonic luminal narrowing and mild right hydronephrosis.
2. Multiple lymph nodes at perirectum, superior rectal region, along the IMA, and aortocaval region, measuring up to 0.7 mm concerning for nodal metastasis.
3. No liver metastasis or ascites.
4. Few small ground-glass nodules at the RML and superior segment of the LLL probably inflammatory nodules. Attention on follow-up.
5. Multiple gallstones with contracted gallbladder suggestive of chronic cholecystitis.
S/P : -8/8/62 on bilat DJ stent due to tumor involve rt ureter
-LAR with short jejunum with TAH with BSO 8/8/62
patho Adeno CA moderate diff
plan adjuvant 5FU Degramont CMT
S/p mFOLFOX C1 18-20/10/62 no complication

Sign to save
12 กพ 2563

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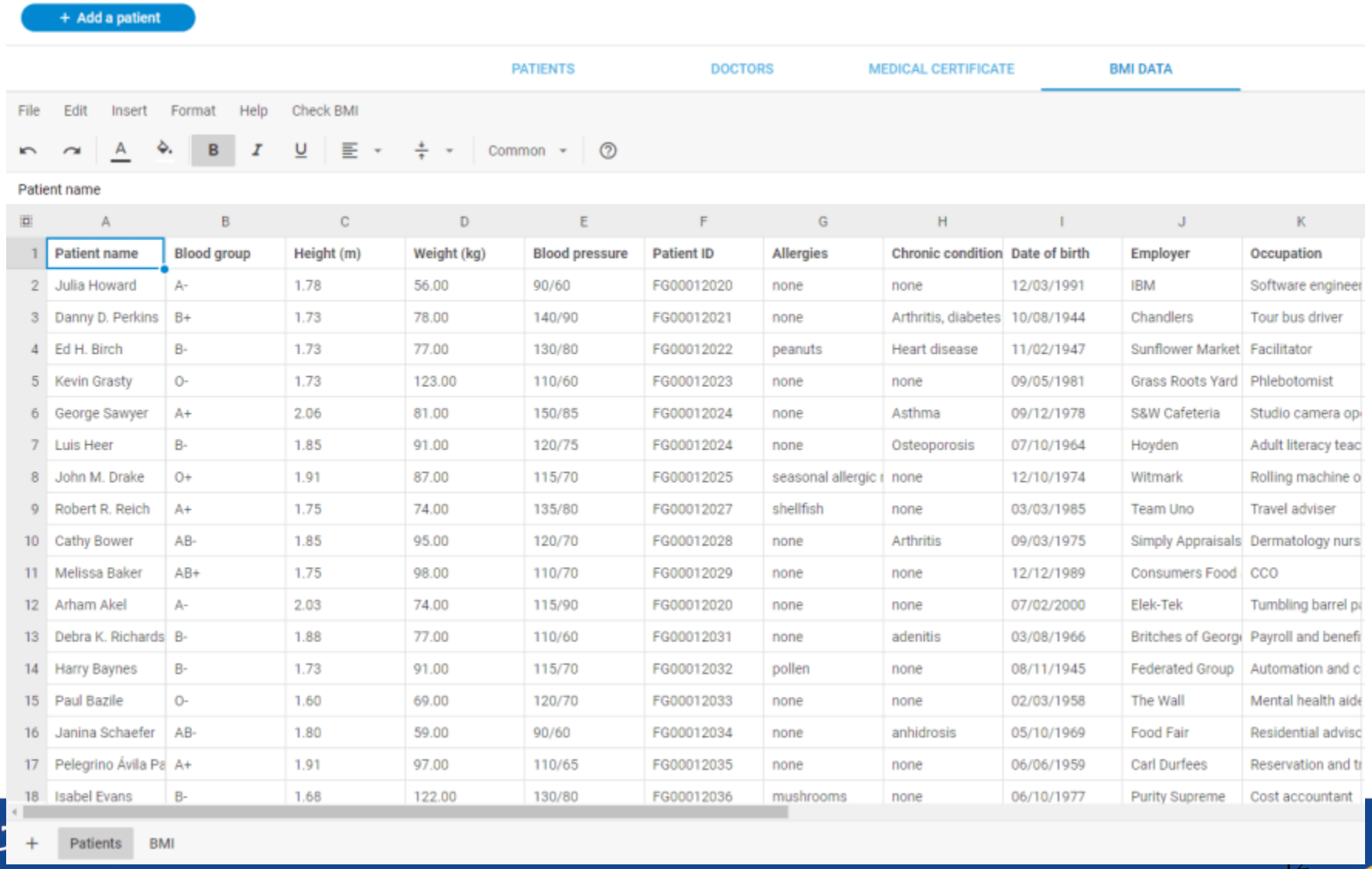
Textual form

Voice form (wave)

Structured data



+ Add a patient

PATIENTS | DOCTORS | MEDICAL CERTIFICATE | BMI DATA

File Edit Insert Format Help Check BMI

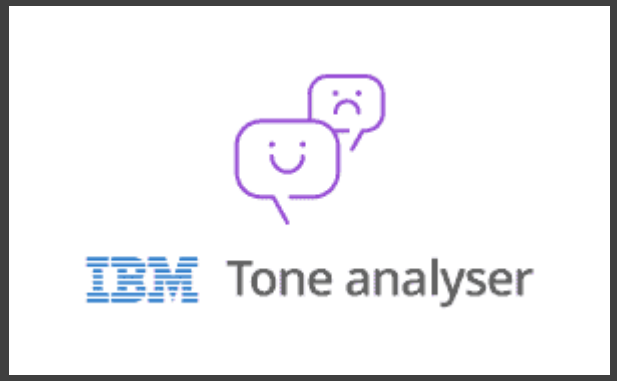
Common

Patient name

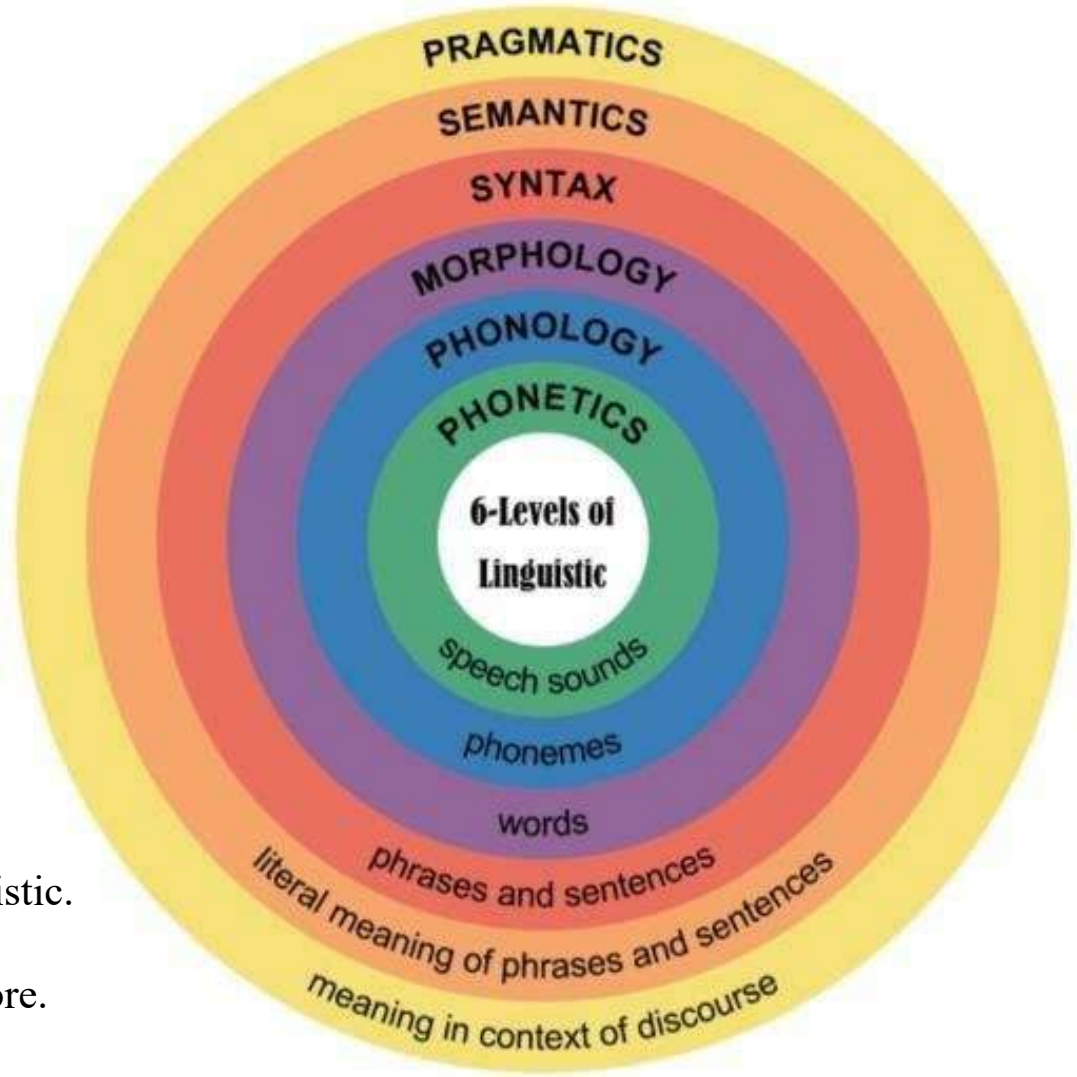
	A	B	C	D	E	F	G	H	I	J	K
1	Patient name	Blood group	Height (m)	Weight (kg)	Blood pressure	Patient ID	Allergies	Chronic condition	Date of birth	Employer	Occupation
2	Julia Howard	A-	1.78	56.00	90/60	FG00012020	none	none	12/03/1991	IBM	Software engineer
3	Danny D. Perkins	B+	1.73	78.00	140/90	FG00012021	none	Arthritis, diabetes	10/08/1944	Chandlers	Tour bus driver
4	Ed H. Birch	B-	1.73	77.00	130/80	FG00012022	peanuts	Heart disease	11/02/1947	Sunflower Market	Facilitator
5	Kevin Grasty	O-	1.73	123.00	110/60	FG00012023	none	none	09/05/1981	Grass Roots Yard	Phlebotomist
6	George Sawyer	A+	2.06	81.00	150/85	FG00012024	none	Asthma	09/12/1978	S&W Cafeteria	Studio camera op
7	Luis Heer	B-	1.85	91.00	120/75	FG00012024	none	Osteoporosis	07/10/1964	Hoyden	Adult literacy teac
8	John M. Drake	O+	1.91	87.00	115/70	FG00012025	seasonal allergic	none	12/10/1974	Witmark	Rolling machine o
9	Robert R. Reich	A+	1.75	74.00	135/80	FG00012027	shellfish	none	03/03/1985	Team Uno	Travel adviser
10	Cathy Bower	AB-	1.85	95.00	120/70	FG00012028	none	Arthritis	09/03/1975	Simply Appraisals	Dermatology nurs
11	Melissa Baker	AB+	1.75	98.00	110/70	FG00012029	none	none	12/12/1989	Consumers Food	CCO
12	Arham Akel	A-	2.03	74.00	115/90	FG00012020	none	none	07/02/2000	Elek-Tek	Tumbling barrel pa
13	Debra K. Richards	B-	1.88	77.00	110/60	FG00012031	none	adenitis	03/08/1966	Britches of George	Payroll and benefi
14	Harry Baynes	B-	1.73	91.00	115/70	FG00012032	pollen	none	08/11/1945	Federated Group	Automation and c
15	Paul Bazile	O-	1.60	69.00	120/70	FG00012033	none	none	02/03/1958	The Wall	Mental health aide
16	Janina Schaefer	AB-	1.80	59.00	90/60	FG00012034	none	anhidrosis	05/10/1969	Food Fair	Residential advisc
17	Pelegrino Ávila Pa	A+	1.91	97.00	110/65	FG00012035	none	none	06/06/1959	Carl Durfees	Reservation and t
18	Isabel Evans	B-	1.68	122.00	130/80	FG00012036	mushrooms	none	06/10/1977	Purity Supreme	Cost accountant

+ Patients BMI

Real-world applications of NLP



How does NLP work?



- NLP processes classified by level of linguistic.
- Involves several processes: tokenization, parsing, stemming, lemmatization, and more.

- Utilizes algorithms to extract meaning from text.
- Machine learning models play a crucial role in improving NLP accuracy

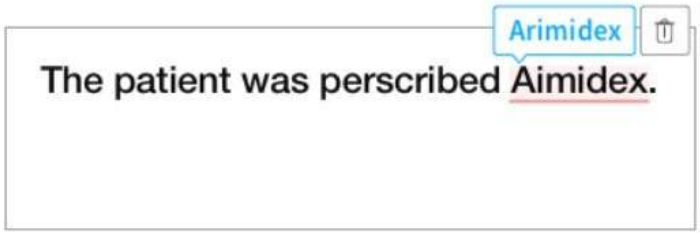
Phonetics, Phonology

- Speech Recognition

- Pronunciation Modeling
  - Cardiology → kar dee ALL oh jee
  - Gastrohepatic → GAS troh heh PAT ik

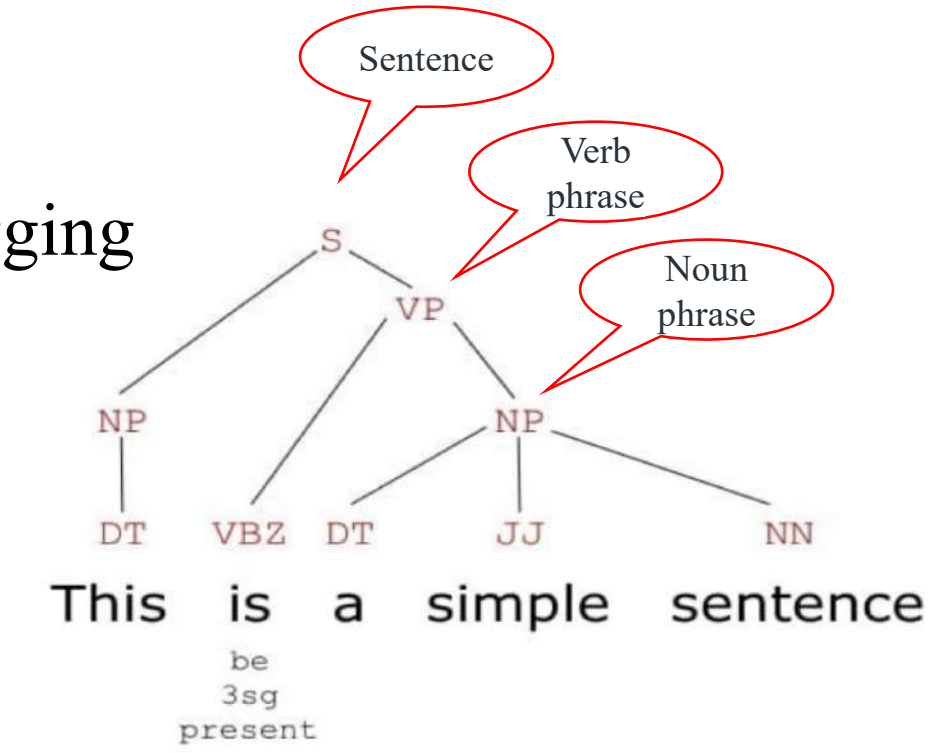
Word & Morphology

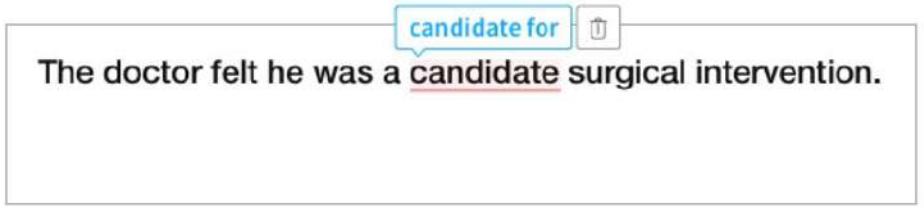
- Word
  - Tokenization
  - Spelling correction
- Morphology
  - Lemmatization / Stemming
  - Morphological segmentation



Syntax

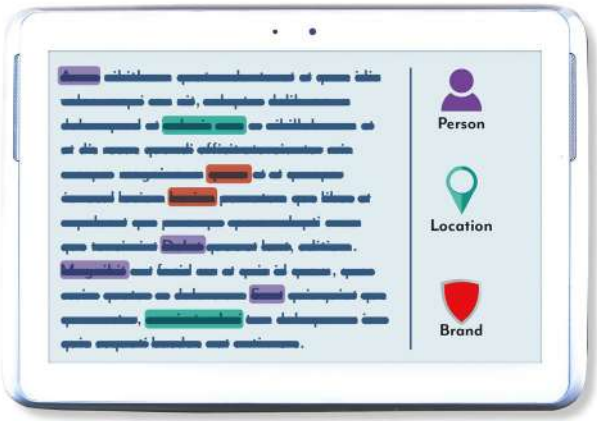
- Part of speech (POS) tagging
- Syntactic parsing
- Grammar checking

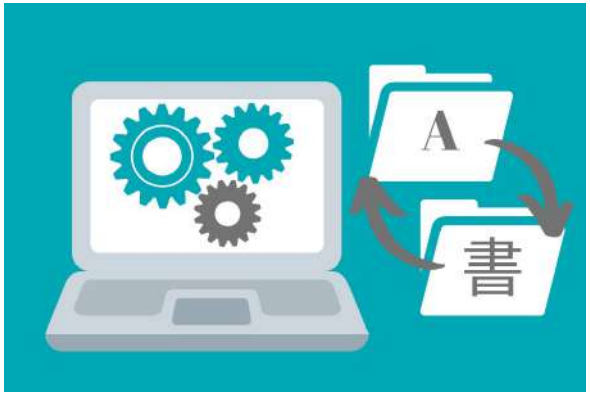




Semantics

- Named entity recognition (NER)
- Machine translation

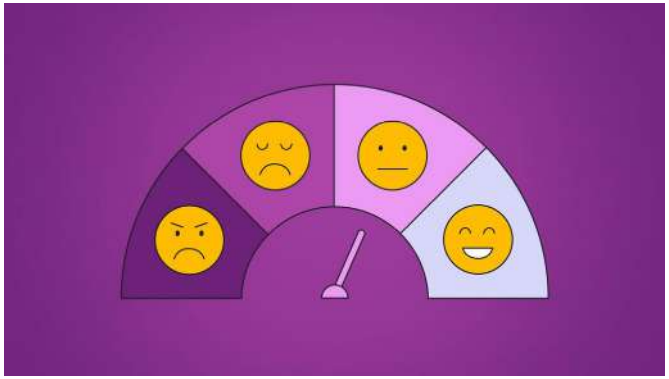


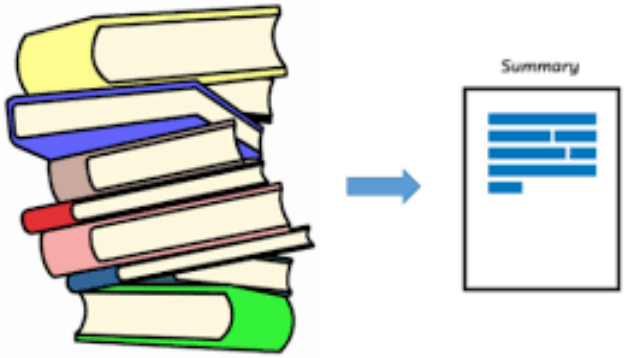


https://www.amperetranslations.com/blog/machine-translation-for-business-content-a-quick-guide/

Pragmatics

- Sentiment analysis
- Text summarization





https://sproutsocial.com/insights/sentiment-analysis/
https://www.amperetranslations.com/blog/machine-translation-for-business-content-a-quick-guide/

Common NLP techniques

- Text Preprocessing
- Tokenization
- POS Tagging
- NER
- Sentiment Analysis
- Text Classification
- Machine Translation
- Text Summarization
- etc.

Text Preprocessing

- **Definition**
  - Cleaning and transforming raw text into a usable format.
- **Common Techniques**
  - Lowercasing
  - Removing Punctuation (. , ? ! : ; “ ” ’ — - ( ) [ ] … / ‘ ’ { } | < > _ ~)
  - Removing StopWords (a, an, the, and, in, of, to, is, on, that, with, for, as, by)
  - Stemming (e.g., "prescribing" -> "prescrib")
  - Lemmatization (e.g., "diagnosed" -> "diagnosis")
- **Importance**
  - Enhances performance → improves the accuracy by reduce noise
  - Normalizing textual data → ensures consistency in text analysis

https://www.dreamstime.com/illustration/data-preprocessing.html

Tokenization

- **Definition**
  - Process of splitting text into individual words or phrases (tokens)
- **Common Techniques**
  - Word Tokenization
  - Sub-word Tokenization
  - Sentence Tokenization

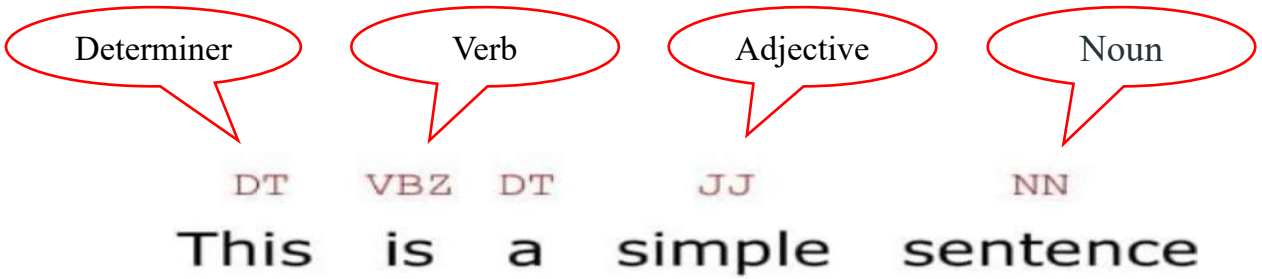
“Patient shows symptoms of fever and cough”

["Patient", "shows", "symptoms", "of", "fever", "and", "cough"]

https://medium.com/@zakhtar2020/nlp-preprocessing-tokenization-44ef71eead10

POS Tagging

- **Definition**
  - Assigning parts of speech to each word in a text
    - e.g., noun, verb, adjective.

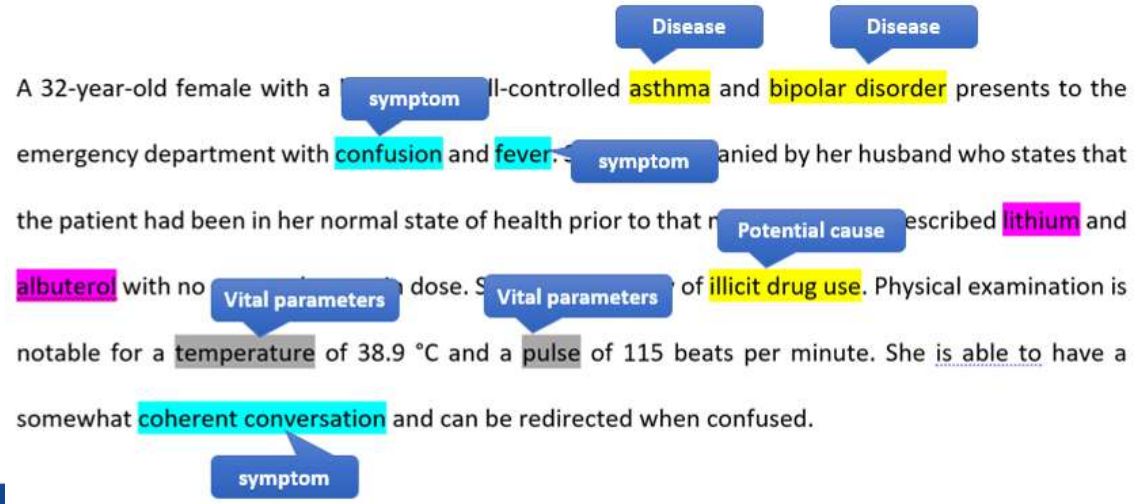


- **Importance**
  - Grammatical Structure → Understand sentence syntactic structure

https://byteiota.com/pos-tagging/

NER

- **Definition**
  - Identifying and classifying entities in text
    - e.g., people, locations, organizations
    - e.g., diseases, medications, procedures, medical terms



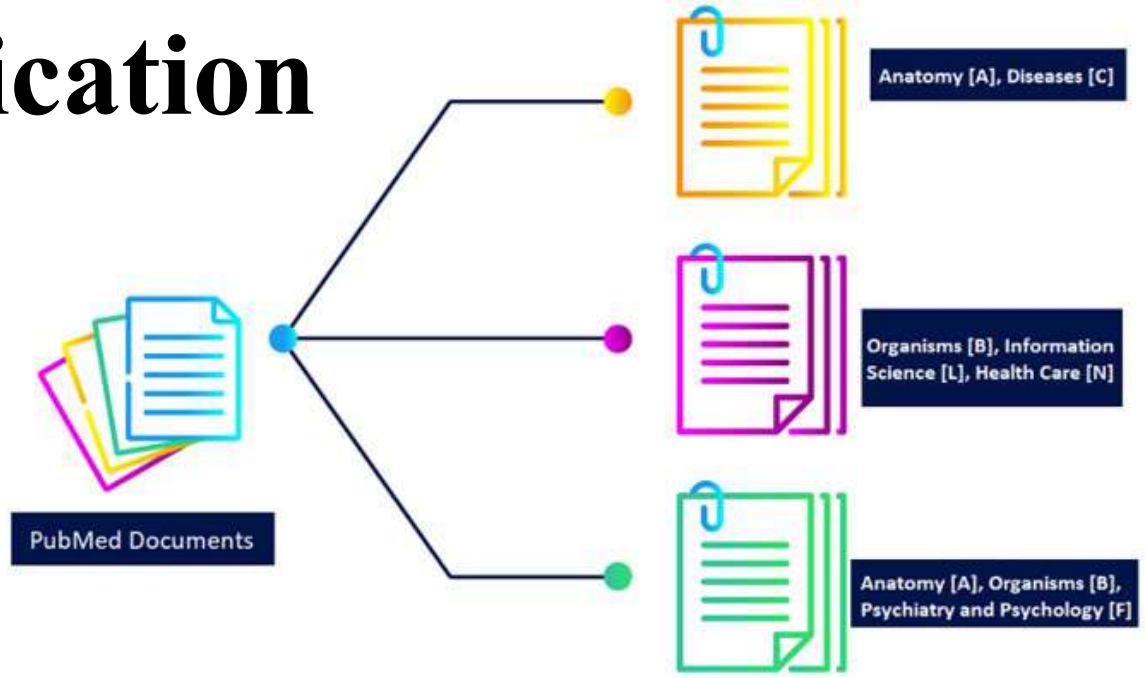
https://sigma.ai/es/named-entity-recognition/

Sentiment Analysis

- **Definition**
  - Determining the emotional tone of a text
    - e.g., positive, negative, neutral
- **Example of tasks**
  - Analyzing patient feedback to understand patient satisfaction
  - To find support evidence for sentiment
    - "The treatment was excellent, but the wait time was too long."

https://www.expressanalytics.com/blog/social-media-sentiment-analysis/

Text Classification

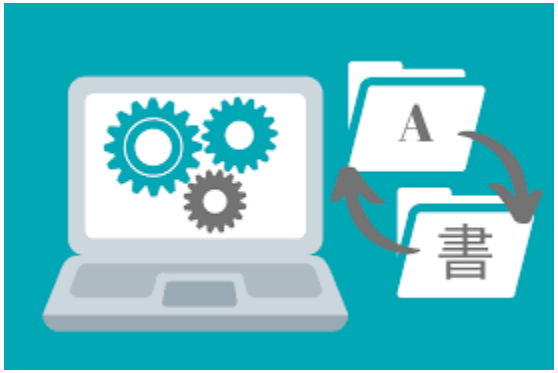


- **Definition**
  - Categorizing text into predefined classes
- **Common Techniques**
  - Supervised Learning
    - Naive Bayes, SVM, neural networks, etc.
  - Unsupervised Learning
    - Clustering similar texts without labeled data

https://www.kaggle.com/datasets/owaiskhan9654/pubmed-multilabel-text-classification

Machine Translation

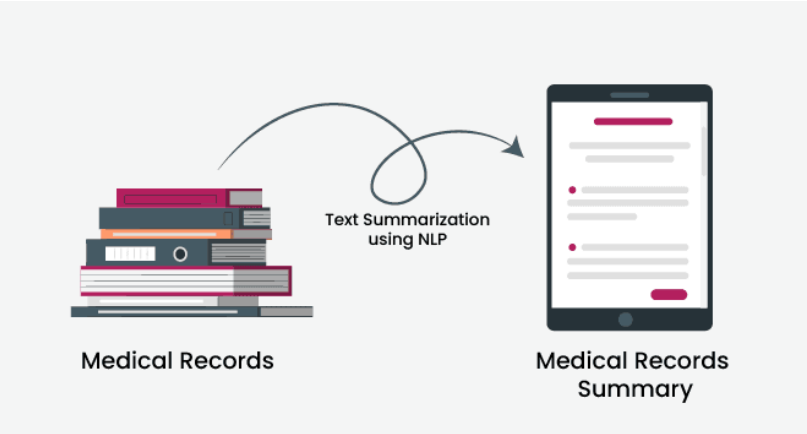
- **Definition**
  - Automatically translating text from one to another language
- **Common Techniques**
  - Rule-Based Machine Translation
  - Statistical Machine Translation
  - Neural Machine Translation



https://www.amperetranslations.com/blog/machine-translation-for-business-content-a-quick-guide/

Text Summarization

- **Definition**
  - Condensing text to its essential points while preserving meaning
- **Common Techniques**
  - Extractive Summarization
  - Abstractive Summarization



https://marutitech.medium.com/ai-powered-medical-records-summarization-a-game-changer-2167929faa42

Applications and use cases utilizing NLP in healthcare

- In Faculty of Medicine, Ramathibodi Hospital
  - ICD-10 classification from discharge summaries
  - AI for literature screening in systematic reviews

ICD-10 classification from discharge summaries

Impacts of assigning the ICD (Benefits)

Population health

- Policy planning
- Health surveillance
- Care monitoring
- Reimbursement
- Healthcare research

Healthcare provider

- Patient data documentation
- Integrated care

Patient

- Quality of care
- Patient safety

www.vectorstock.com

Impacts of assigning the ICD (Burdens)

Increase workload

- Increase workload by coding practice
- Decrease in clinical care productivities

Time consumption

- Coding practice time (charts per hour)
  - 1.43-2.08 (United States)
  - 3.75 (Canada)
  - 3-4 (Thailand)

- Prasanwong C. Medical coding practices in Thailand [Internet]. Health Systems Research Institute; 2002
- Libicki MC, Brahmakulam IT. The costs and benefits of moving to the ICD-10 code sets. Santa Monica, CA: RAND; 2004. 63 p.
- Nachimson S. Documentation, documentation, documentation. The key to ICD-10 readiness. Md Med. 2014;15(1):20.
- พระราชบัญญัติ ระเบียบข้าราชการพลเรือน (ฉบับที่ ๒) พ.ศ. ๒๕๕๘

Impacts of assigning the ICD (Burdens) cont.

Resource consumption

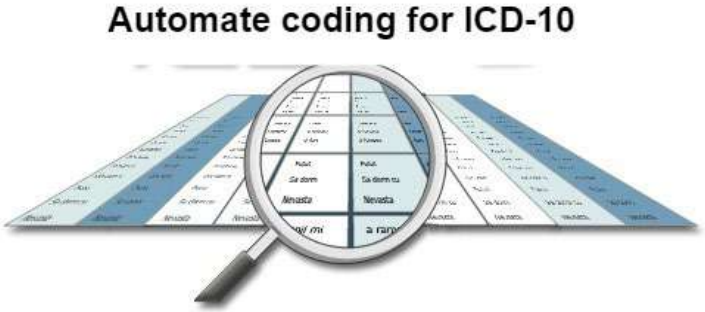
- Costs
  - Hiring for coders (Thailand, 2015)
    - ➢Nurse ≈ ฿20,000 – ฿30,000 // Clerk ≈ ฿15,000
  - Training coders (US)
    - ➢$500 - $1500 per one coder (2004, 2014) [20,000฿ to 50,000฿]

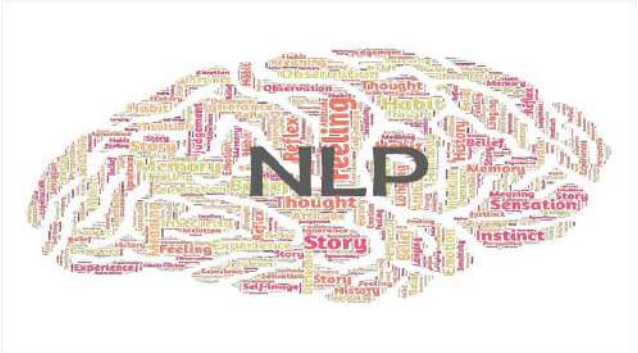
Errors from coding

- 17.1 to 76.9% of errors from manual coding (1988–2005)
- 62.1 to 92.7% of errors for principal diagnosis (2017, Thailand)

- AHIMA. ICD-10-CM Field Testing Project: Report on Findings: Perceptions, Ideas and Recommendations from Coding Professionals Across the Nation. ICD-10-CM Field Testing Project: 2003
- Weems, Shelley; Fenton, Susan H.. "Results from the Veterans Health Administration ICD-10-CM/PCS Coding Pilot Study" Perspectives in Health Information Management (Summer, July 2015).
- Johnson K. Implementation of ICD-10: Experiences and Lessons Learned from a Canadian Hospital. 2004 Oct 15
- Hsia et al. 1988;Fischer et al. 1992; Benesch et al. 1997; Faciszewski, Broste, 1997; Goldstein 1998
- Quan H, Li B, Saunders LD, et al. Assessing validity of ICD-9-CM and ICD-10 administrative data in recording clinical conditions in a unique dually coded database. Health Serv Res. 2008
- Sukanya C. Validity of Principal Diagnoses in Discharge Summaries and ICD-10 Coding Assessments Based on National Health Data of Thailand. Healthc Inform Res. 2017

Manual ICD coding

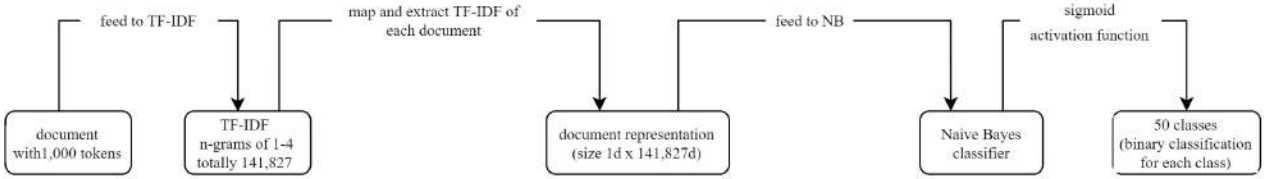


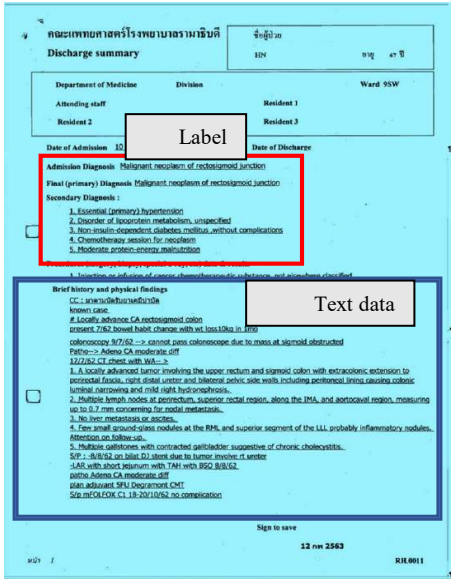


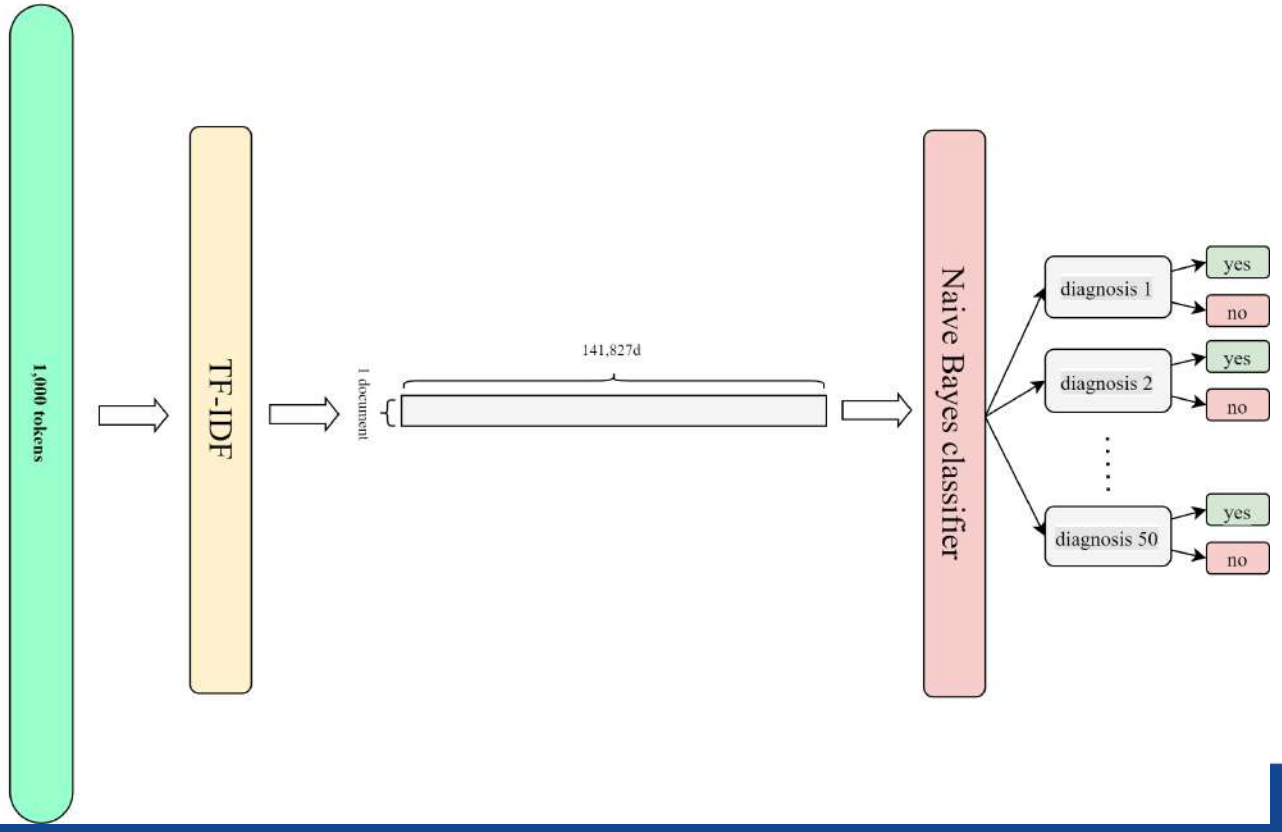
Reduce workload
Reduce time and cost
Reduce errors

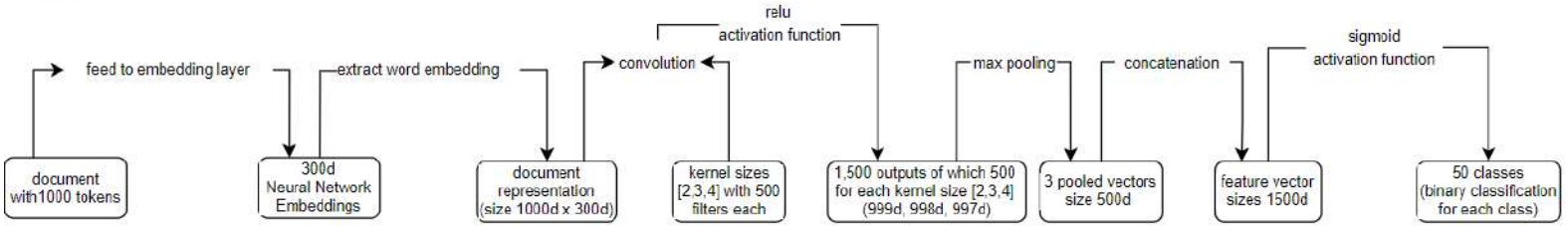
https://insightsnlp.com/why-learn-nlp

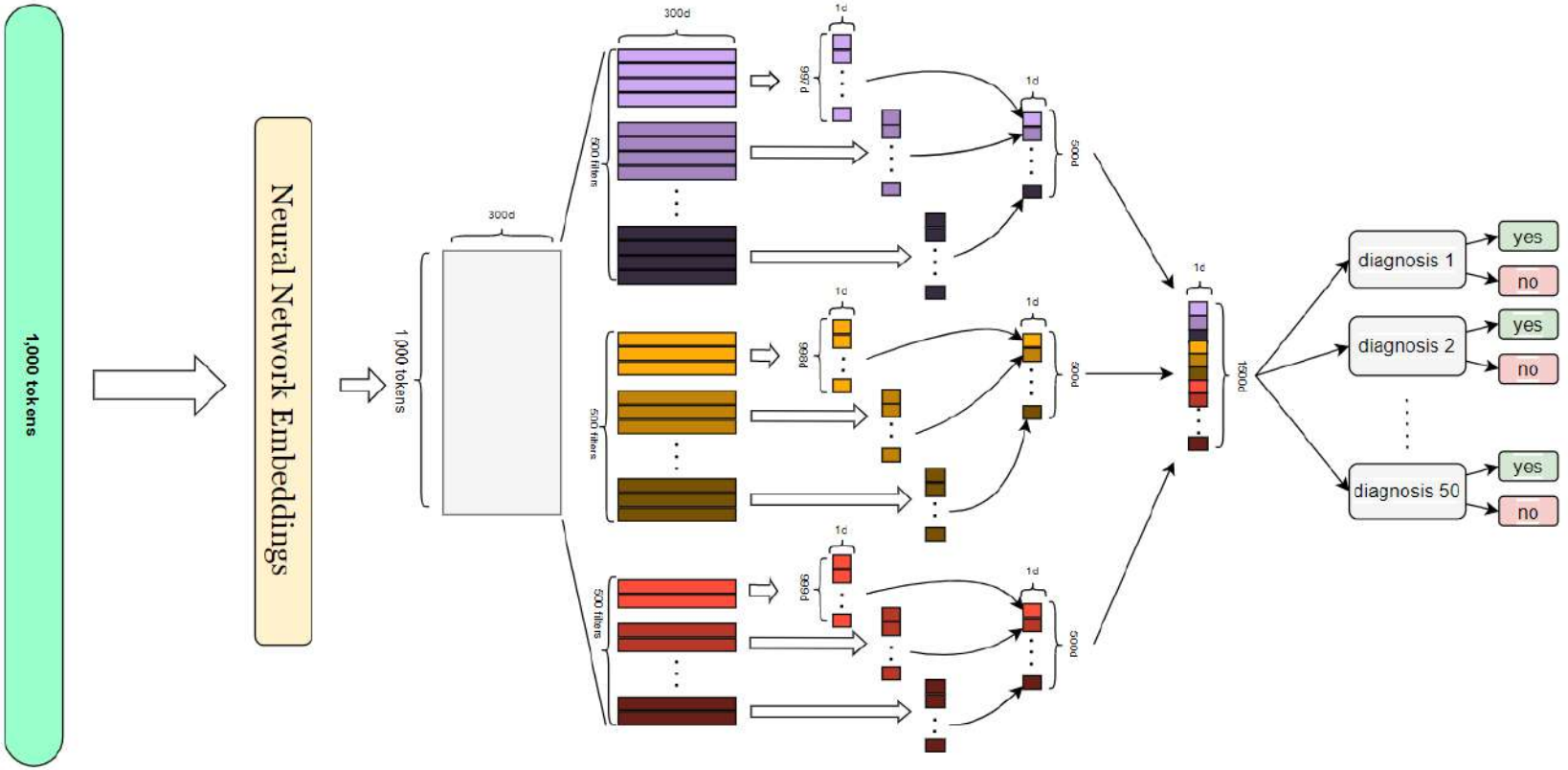
ICD-10 classification from discharge summary



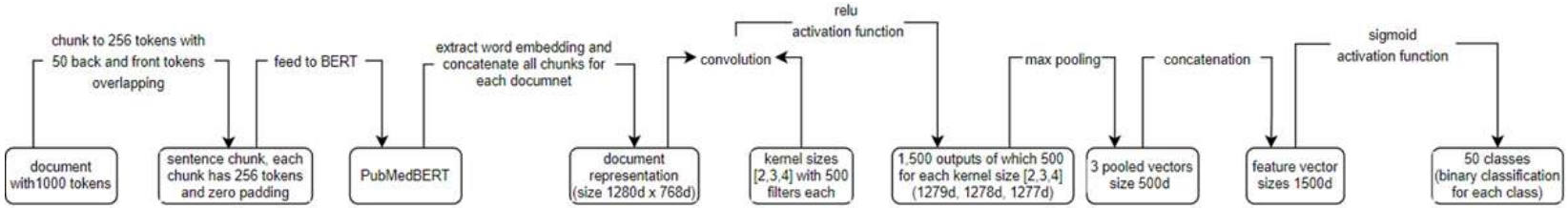


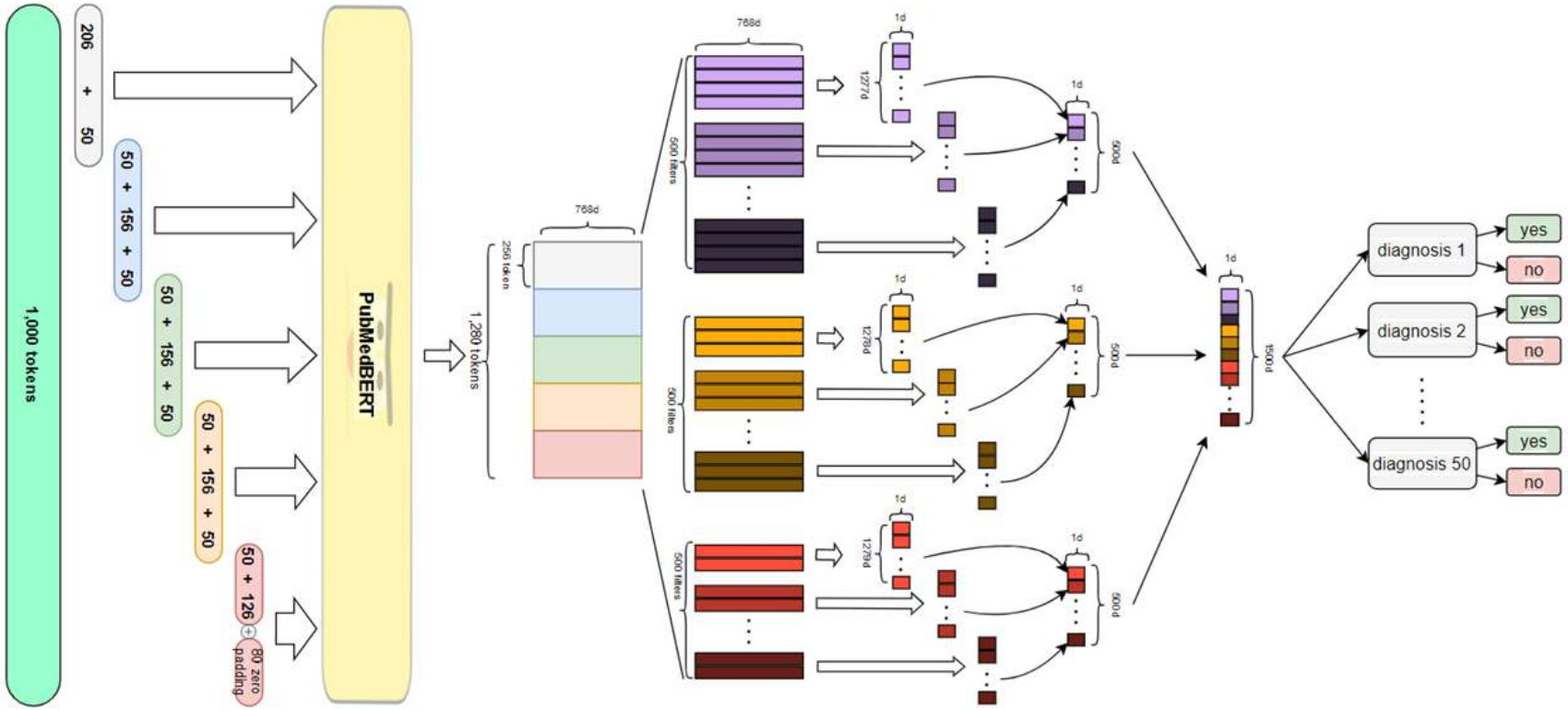




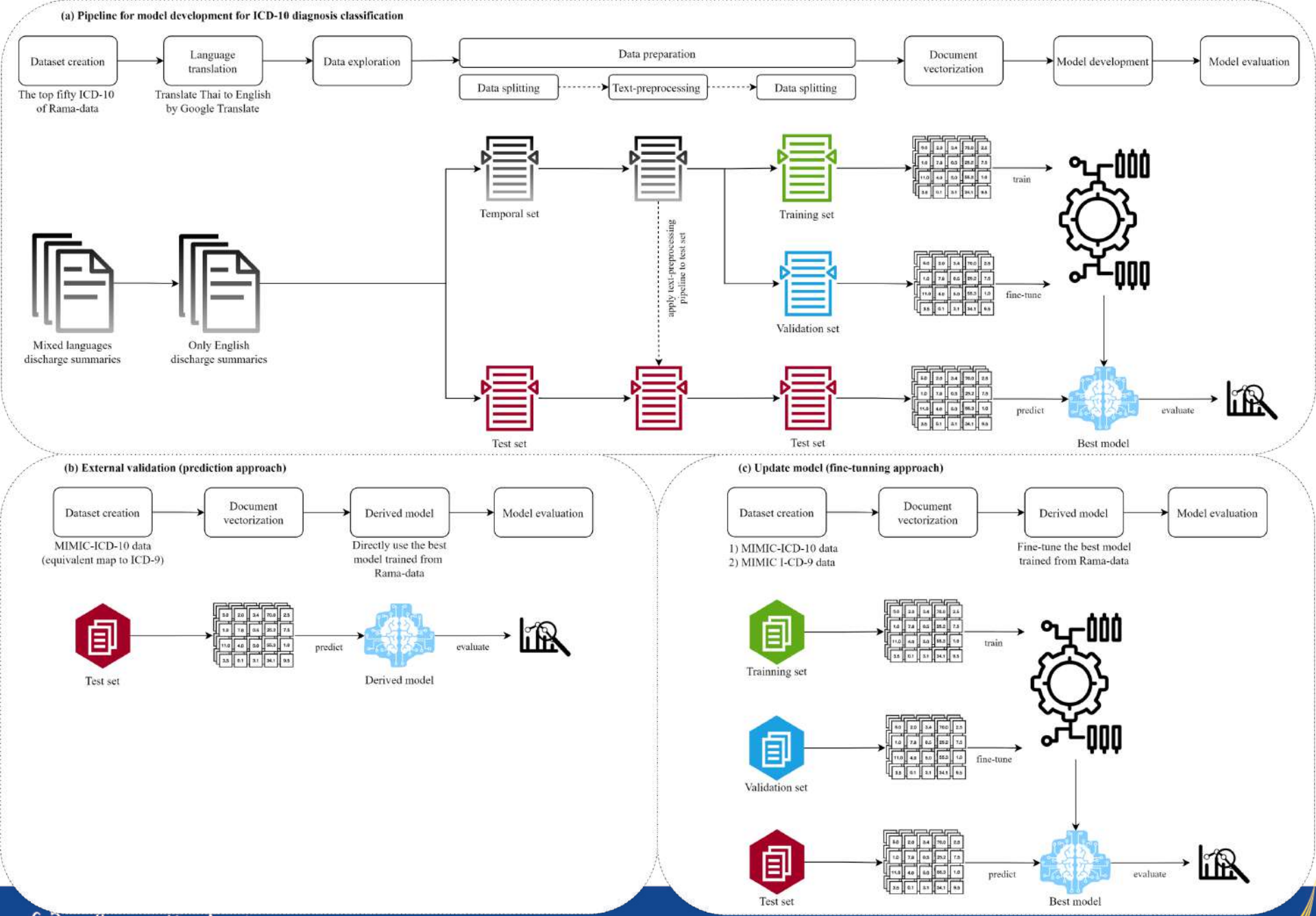


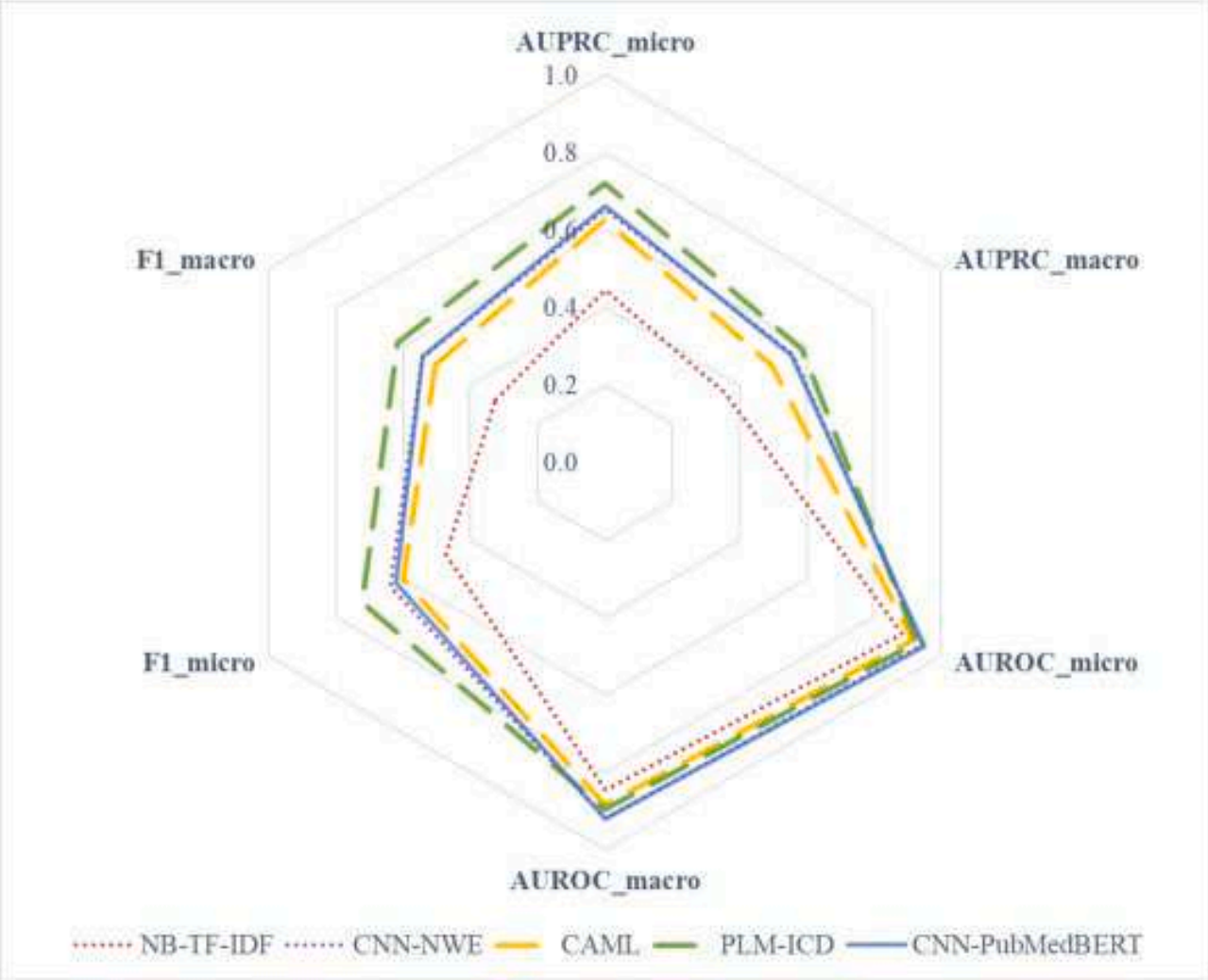
CNN with neural network embedding





CNN with PubMedBERT


(a) Pipeline for model development for ICD-10 diagnosis classification
Dataset creation
The top fifty ICD-10 of Rama-data
Language translation
Translate Thai to English by Google Translate
Data exploration
Data preparation
Data splitting
Text-preprocessing
Data splitting
Document vectorization
Model development
Model evaluation
Mixed languages discharge summaries
Only English discharge summaries
Temporal set
apply text-preprocessing pipeline to test set
Training set
Validation set
Test set
Test set
train
fine-tune
predict
evaluate
Best model
(b) External validation (prediction approach)
Dataset creation
MIMIC-ICD-10 data (equivalent map to ICD-9)
Document vectorization
Derived model
Directly use the best model trained from Rama-data
Model evaluation
Test set
predict
Derived model
evaluate
(c) Update model (fine-tunning approach)
Dataset creation
1) MIMIC-ICD-10 data
2) MIMIC I-CD-9 data
Document vectorization
Derived model
Fine-tune the best model trained from Rama-data
Model evaluation
Trainning set
train
Validation set
fine-tune
Test set
predict
Best model
evaluate

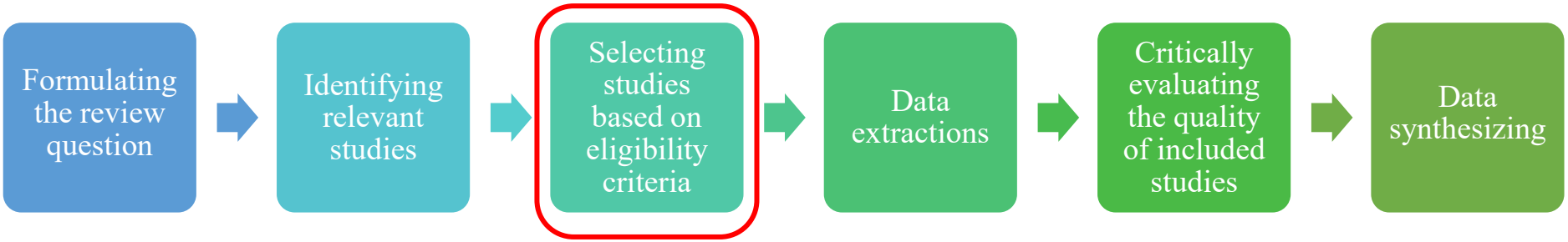

AUPRC_micro
1.0
0.8
0.6
0.4
0.2
0.0
AUPRC_macro
AUROC_micro
AUROC_macro
F1_micro
F1_macro
NB-TF-IDF
CNN-NWE
CAML
PLM-ICD
CNN-PubMedBERT

AI for literature screening in systematic reviews

What is SR?

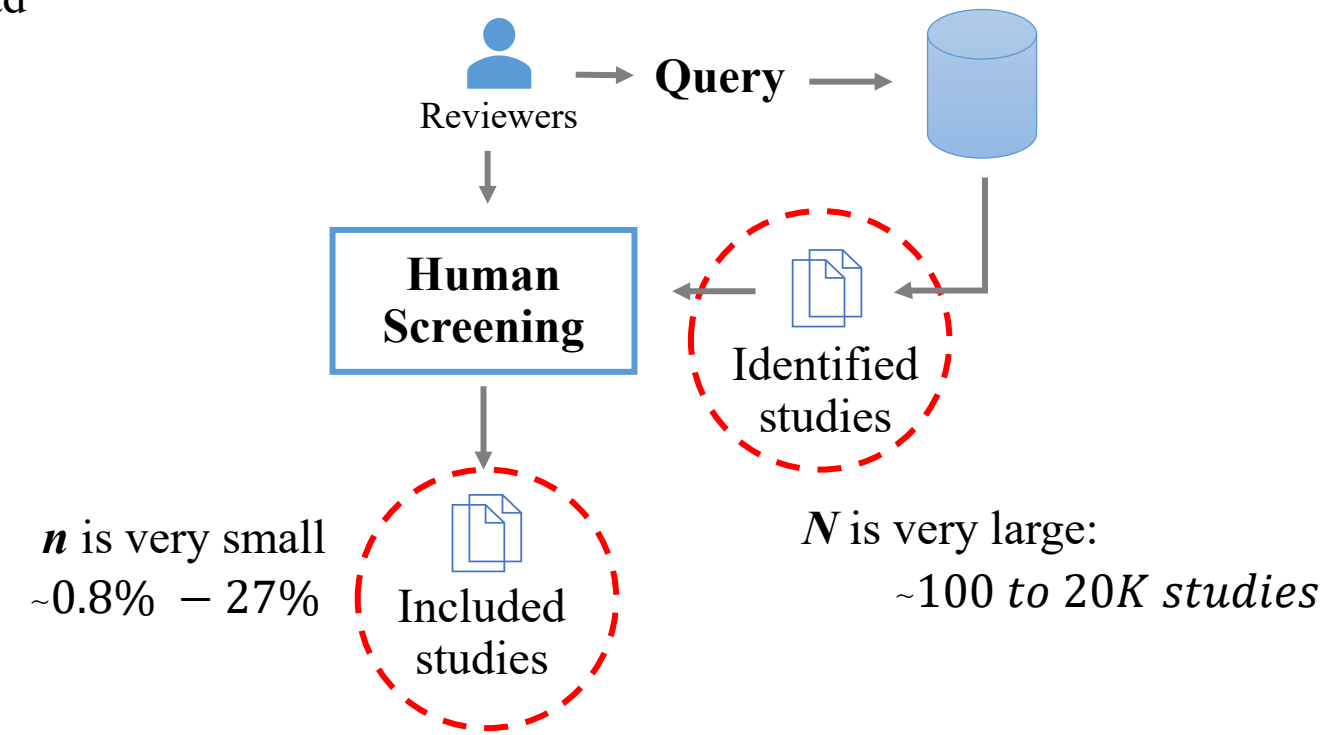
- Rigorous and comprehensive method to synthesize existing research findings on a specific topic or question.
- Commonly used in healthcare and other fields to inform decision-making, policy development, and further research.

SR processes



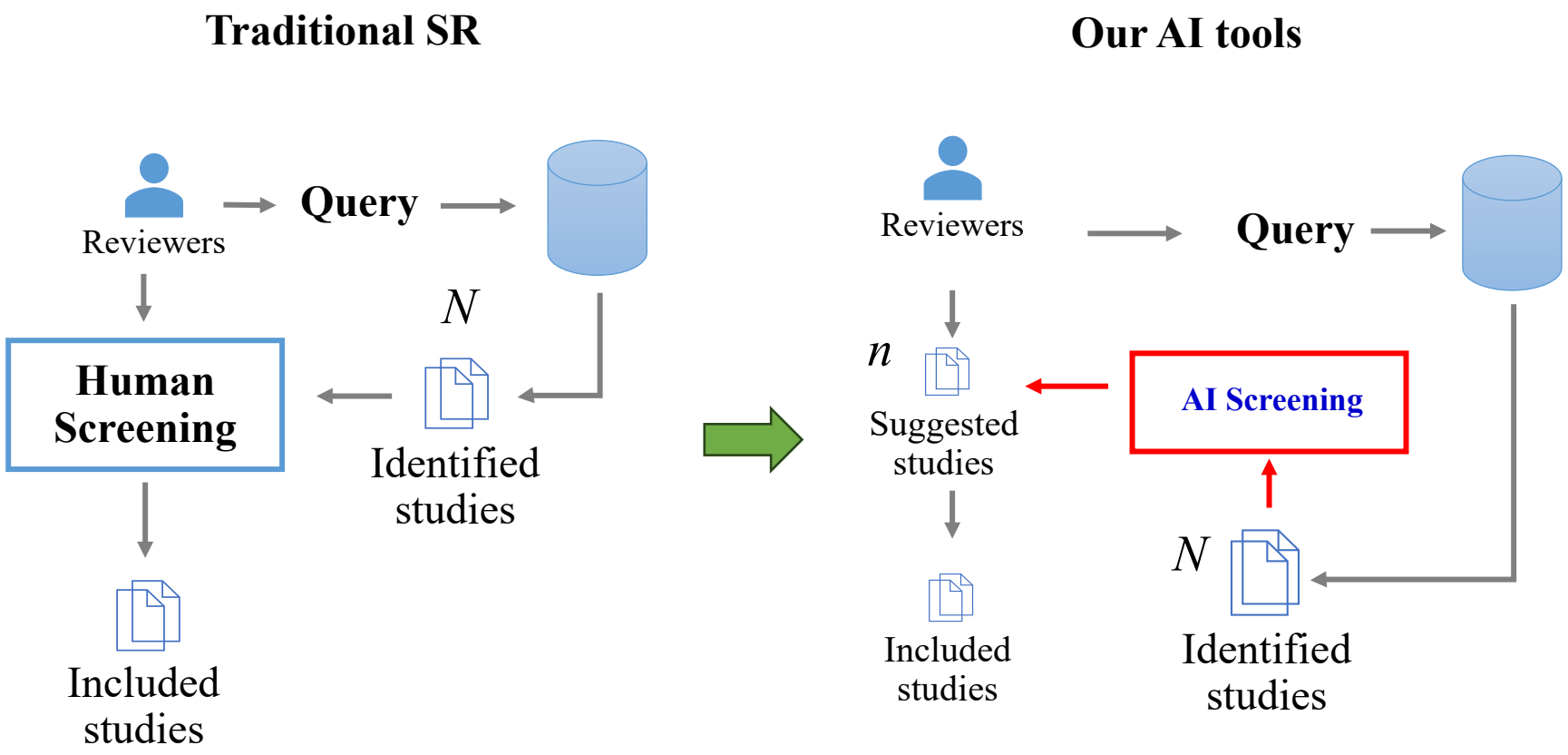
The challenges in SR

- Workload



1) Kontonatsios G, et al., 2020

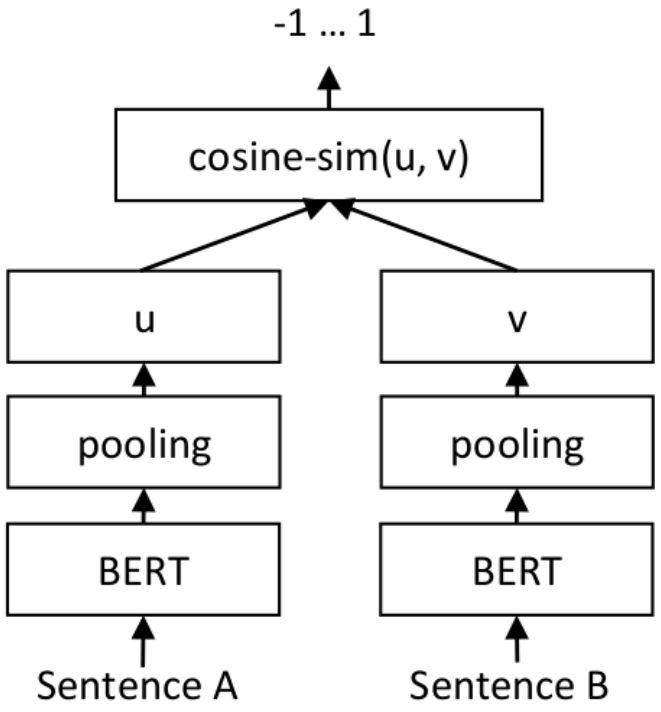
Application of AI in SR



Model development framework

Training framework:	Few-shot Learning
Feature vector representation:	SentenceBERT
Pre-trained:	all-mpnet-base-v2
Loss function:	Cosine similarity

batch_size	8
epochs	1
optimizer_params = {"lr"}	$2e^{-05}$
max_seq_length	384
word_embedding_dimension	768
Layer	• Transformer • Pooling • Normalize



Comparison of our tool with existing tools

Performance

Tools	Researchers	Number of SRs	Reduced workload (%)	Sensitivity (%)
EPPI-Reviewer	Tsou A, et al., 2020	3	8.68 – 38.30	100
RobotAnalyst	Reddy SM, et al., 2020	1	30.69	100
Abstrackr	Tsou A, et al., 2020	3	3.99 – 48.41	100
	Gates A, et al., 2018	4	9.50 – 88.40	79 - 96
Rayyan	Valizadeh A, et al., 2022	3	20	87 - 98
DistillerSR	Hamel C, et al., 2020	10	30.00 – 72.50	95
AISR	**This research**	**9**	**51.11 – 97.67**	**100**

Applications and use cases utilizing NLP in healthcare

- In other real-world setting
  - Clinical Documentation Improvement (CDI)
  - Patient Data Extraction from EHRs
  - Predictive Analytics for Patient Outcomes

Clinical Documentation Improvement (CDI)

- 3M M*Modal computer-assisted physician documentation (CAPD)
  - Cloud-based model helping enhance clinical documentation by using NLP
    - To identify and correct errors or omissions in patient records.
    - To assign ICD codes

Clinical Documentation Improvement (CDI)

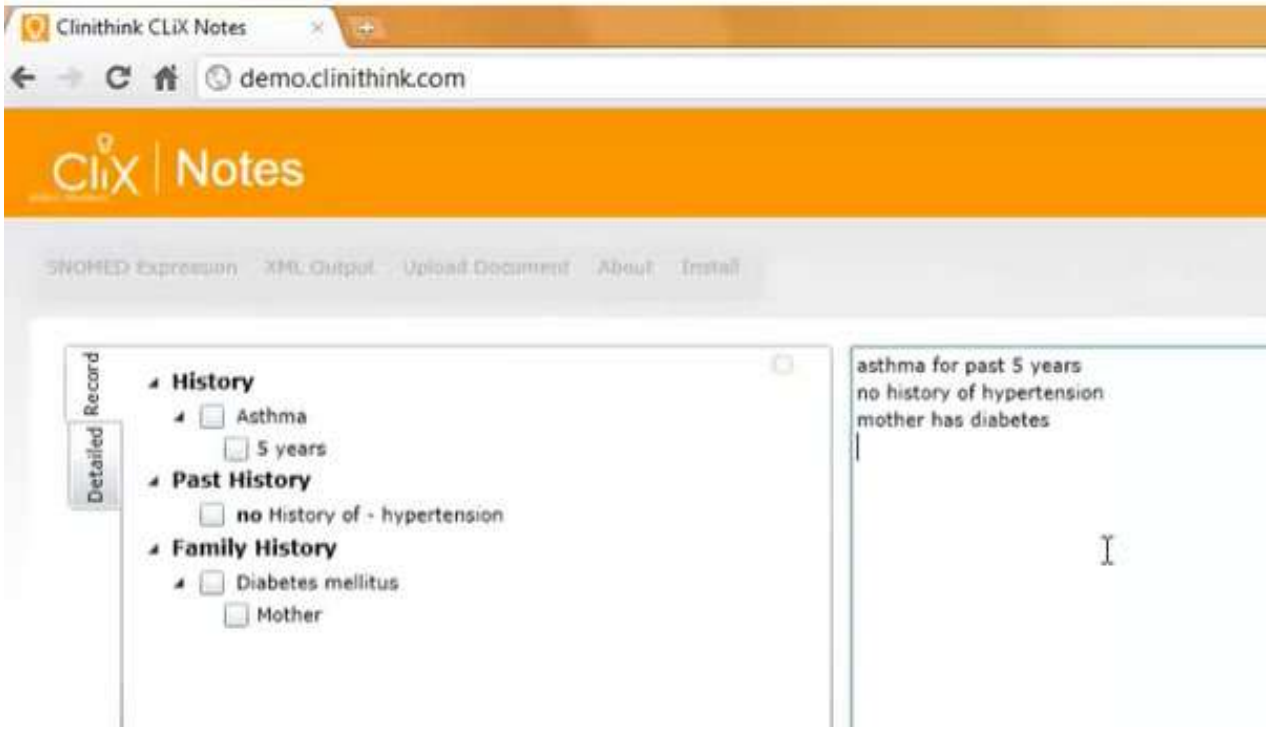
- Dragon Medical One
  - Uses NLP-powered speech recognition to allow clinicians to document patient encounters more accurately and efficiently

Patient Data Extraction from EHRs

- Amazon Comprehend Medical
  - Extracts structured information like medical conditions and treatments from unstructured EHR text

Patient Data Extraction from EHRs

- Clinitink
  - NLP technology is used to process and analyze unstructured clinical data.
  - Extract meaningful clinical information, such as diagnoses, symptoms, and procedures, and convert them into structured data.



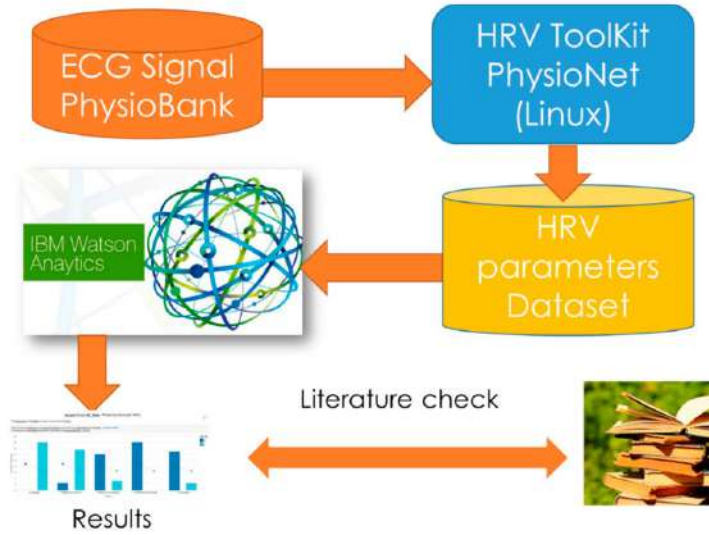
https://www.youtube.com/watch?v=Mb4K7Rjs6yk

Predictive Analytics for Patient Outcomes

- IBM Watson Health
  - Uses NLP to analyze patient records and predict outcomes like readmission risk and diseases.
  - Watson analytics to identify HF patients analyzing only the ECG summary.

Electrocardiogram (ECG)

Heart Rate Variability (HRV)



Q & A

THANK YOU