



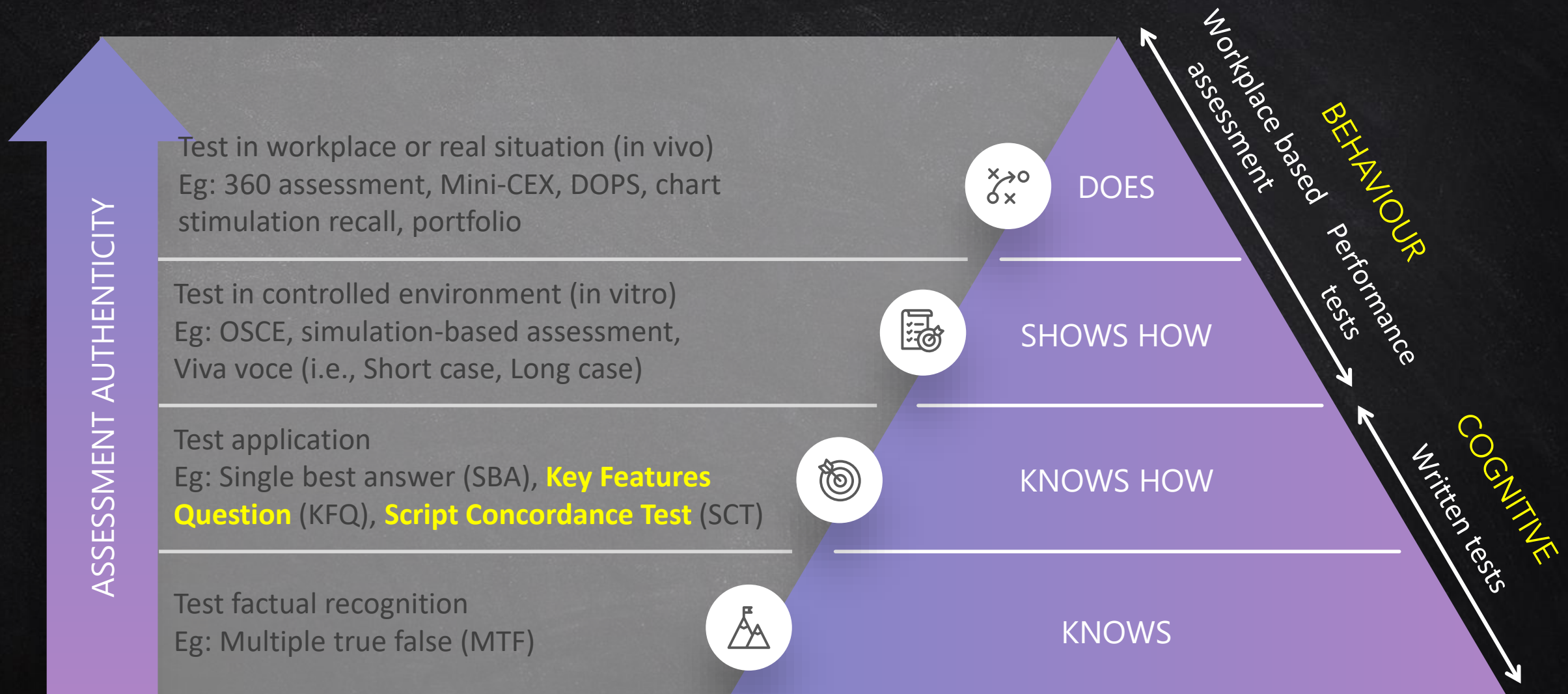
MUHAMAD SAIFUL BAHRI YUSOFF

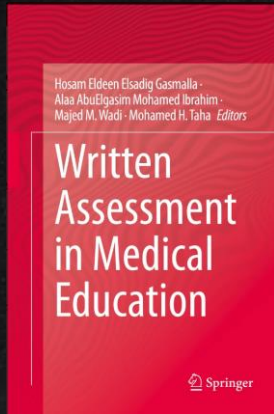
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KEY FEATURES QUESTION SCRIPT CONCORDANCE TEST

Visiting Medical Education Scholar Webinar | Faculty of Medicine, Mahidol University

Miller's Pyramid Assessment





KFQ

- **Key Features Question (KFQ)** – a assessment tool to assess applied knowledge for **clinical decision and reasoning** based on specific clinical cases.
- Assesses C4-C5 in Bloom's Taxonomy

Case Scenario^a:

A 75-year-old Malay male presents to outpatient clinic complaining of distortion and blurring of vision in the right eye for 6 months. He has no other complaints. He is hypertensive and smoker. He is not diabetic. On examination, visual acuity is 6/60 in the RE and 6/9 in the LE. Anterior segments were unremarkable. Fundoscopy showed submacular hemorrhage in the right eye with presence of drusens in both macula. Optical coherence tomography (OCT) revealed presence of subretinal fluid in the macula.

Question 1	What is the most likely diagnosis for this patient?
(Write-in format)	_____
Key feature	State the most likely diagnosis
Scoring key	Criteria
Score	Exudative/wet age-related macular degeneration (all components are required)
1.0	Other answer or more than 1 answer
0	
Question 2	What are the specific features based on appropriate investigations that determine the disease activity of the lesion? Select up to 3
(Short-menu format)	CNV in B-scan ultrasonography CNV in ICG Leakage in FFA Leakage in ICG Polyps in ICG Polyps in FFA Subretinal fibrosis in OCT Telangiectatic vessels in FFA *OCT—optical coherence tomography; FFA—fundus fluorescein angiography; ICG—indocyanine green angiography; CNV—choroidal neovascularization
Key feature	Determine specific features of disease activity of the lesion based on appropriate investigations
Scoring key	Criteria
Score	Leakage in FFA
0.5	Polyps in ICG
0.5	Other answers or more than 3 answers
0	

SCT

- **Script concordance test (SCT)** - a standardized tool to assess data interpretation or hypothesis evaluation stage of **clinical reasoning**
- Assesses C4-C5 in Bloom's Taxonomy

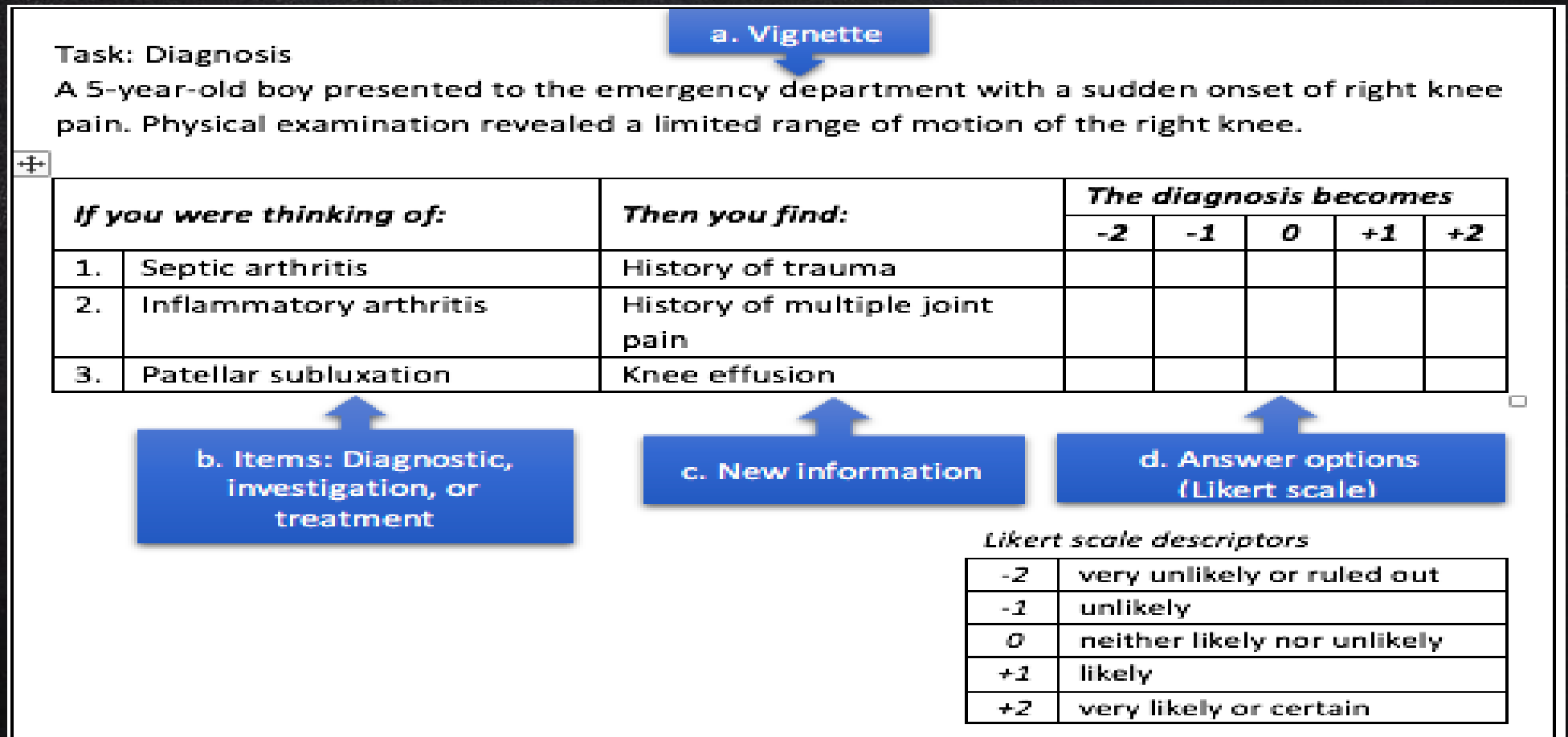
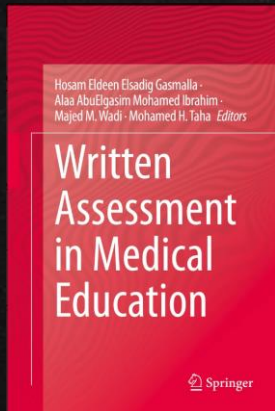
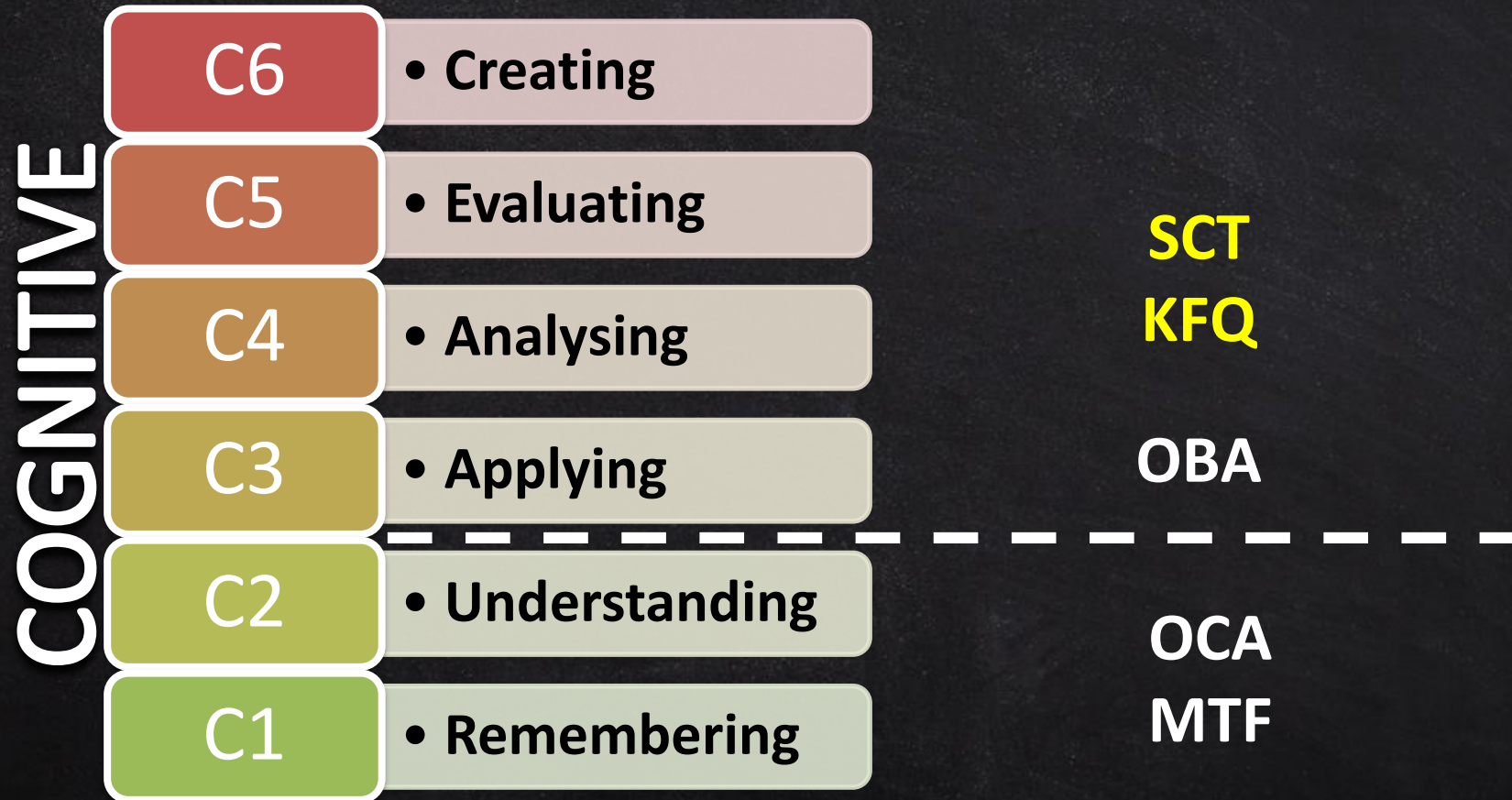


Figure 1: Example of a script concordance test case assessing on diagnosis.

Bloom's Taxonomy



SCT
KFQ



COGNITIVE DOMAIN	ACTION VERBS for OBJECTIVES	EXAMPLE Clinical Learning Outcomes
Remembering: recall; the ability to remember information	Describe, define, identify, list, name, recognize, reproduce, state	Identify the three primary modes of HIV transmission
Understanding: understanding; the ability to interpret and explain information	Articulate, distinguish, estimate, explain, generalize, infer, interpret, paraphrase, rewrite, summarize, translate	Explain the difference between HIV and AIDS
Applying: the ability to use information in a new situation, to use knowledge and skills acquired in the classroom to solve problems and create new approaches	Apply, change, construct, demonstrate, modify, operate, predict, prepare, produce, show, solve, use	Use WHO clinical staging definitions to assist in clinical decision making
Analysing: the ability to break down information to understand its structure, to categorize, and to recognize patterns	Analyze, categorize, compare, contrast, differentiate, identify, illustrate, infer, distinguish relate, select, separate	Categorize effective strategies for managing nutrition complications in HIV-infected patients
Evaluating: the ability to make a judgment based upon evidence	Appraise, assess, compare, conclude, contrast, criticize, critique, describe, evaluate, explain, interpret, justify, summarize, support	Evaluate the risk faced by health care workers of contracting HIV on the job
Creating: the ability to bring together sets of information to create or invent solutions to problems, to illustrate relationships between parts of a whole	Compile, create, design, diagnose, diagram, discriminate, explain, generate, modify, organize, plan, relate, reorganize, separate, summarize, write	Design an HIV-prevention counselling program based on the Ministry of Health's counselling standards and guidelines



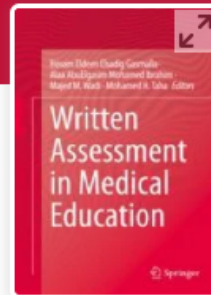
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Key Feature Items

[Muhamad Saiful Bahri Yusoff](#) 

Chapter | [First Online: 08 February 2023](#)



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Script Concordance Test

[Nurhanis Syazni Roslan](#)  & [Muhamad Saiful Bahri Yusoff](#)

Chapter | [First Online: 08 February 2023](#)

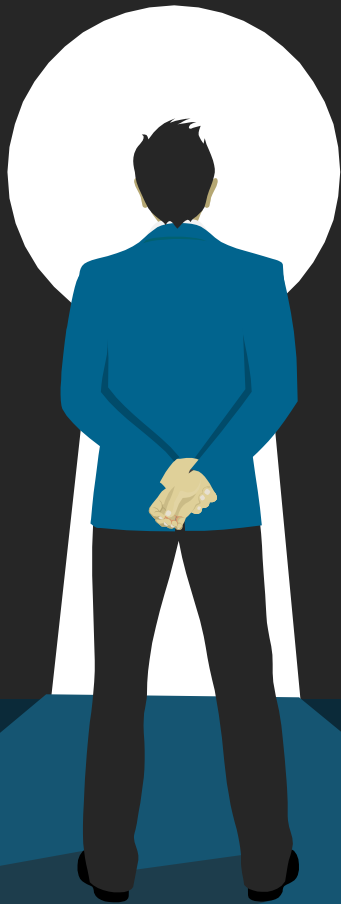


KEY-FEATURE QUESTIONS



- Key Features Question (KFQ)
- Development of Good KFQ

A Key Feature Definition



“A Key Feature is defined as a significant step in the resolution of a clinical scenario that focuses on a tricky or critical aspect in the diagnosis and management of a problem, at which candidates are most likely to make errors.” (Yusoff, 2023, pg 50)

Validity of KFAQ

“Studies provide **strong evidence for the content validity** of the key features.”

(Bordage et al., 1995)

[Acad Med.](#) 1995 Apr;70(4):276-81.

Content validation of key features on a national examination of clinical decision-making skills.

[Bordage G](#), [Brailovsky C](#), [Carretier H](#), [Page G](#).

Author information

Abstract

Key features (KFs) represent the critical, or essential, steps in the identification and management of a clinical problem. KFs for 59 clinical problems were defined by members of a test committee for the Medical Council of Canada as part of their efforts to create a more valid written examination of clinical decision-making skills for the Canadian Qualifying Examination in Medicine. In order to evaluate the content validity of KFs that the test committee had defined for the examination, 99 physicians from outside the committee, who came from clerkship programs at all 16 of Canada's medical schools, participated in three studies conducted in 1991. The first study was retrospective and was designed to find the degree of agreement or disagreement that the outside physicians had with the KFs already defined for each problem by the committee members. The second study was prospective and was to compare the KFs generated de novo by the participants with those already defined by the committee members. The third study was to gather the outside physicians' opinions of the frequencies with which graduating students in Canada are exposed to the 59 problems used in the retrospective and prospective studies. Almost all the KFs defined by the test committee were corroborated by the outside physicians, 92% in the retrospective study and 94% in the prospective one. (ABSTRACT TRUNCATED AT 250 WORDS)

PMID: 7718059 [PubMed - indexed for MEDLINE]

Validity of KFAQ

“The KFAQ format provides educators with a **flexible approach to testing clinical decision-making skills** with demonstrated validity and reliability when **constructed according to the guidelines provided.**”

A practical guide to assessing clinical decision-making skills using the key features approach

ELIZABETH A FARMER¹ & GORDON PAGE²

AIM This paper in the series on professional assessment provides a practical guide to writing key features problems (KFPs). Key features problems test clinical decision-making skills in written or computer-based formats. They are based on the concept of critical steps or 'key features' in decision making and represent an advance on the older, less reliable patient management problem (PMP) formats.

METHOD The practical steps in writing these problems are discussed and illustrated by examples. Steps include assembling problem-writing groups, selecting a suitable clinical scenario or problem and defining its key features, writing the questions, selecting question response formats, preparing scoring keys, reviewing item quality and item banking.

CONCLUSION The KFP format provides educators with a flexible approach to testing clinical decision-making skills with demonstrated validity and reliability when constructed according to the guidelines provided.

KEYWORDS *decision making; clinical competence/*standards; educational measurement/*methods/standards; problem-based learning; *education, medical; questionnaires; Canada.

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INTRODUCTION

In this article, we introduce the concept of a key feature, which is the cornerstone of a problem format known as the key features problem used in written examinations of clinical decision-making skills.¹ We then focus on practical guidance in creating key features problems to test clinical decision-making skills at both undergraduate and postgraduate levels.

Bordage and Page² first introduced the term 'key feature' in 1987, following a critical analysis of research on the nature and assessment of clinical decision-making skills published in 1985.³ At that time, most assessments of these skills used small numbers of lengthy clinical problems (sometimes only 1), on the premise that the skills were generic and largely independent of the factual knowledge and procedural skills demanded in any particular problem.⁴ The most popular such assessment format was the patient management problem (PMP), a written problem which consisted of a clinical scenario, followed by sections of items which elicited candidates' responses in relation to history taking, physical examination, investigations and diagnosis.⁵ One PMP could take up to 90 minutes to complete.⁵

Although its high authenticity and face validity made it popular, it became clear that the PMP format had serious drawbacks. First, the reliability of the test was very low⁶ and it was evident that content specificity was just as much a factor in testing clinical decision-making skills as in all other areas of clinical competence. In practical terms, this required many hours of testing in order to obtain a reliable result. In addition, the scoring of PMPs often rewarded thoroughness of data gathering, rather than ability to make appropriate decisions. Moreover, the expected differences in performance between junior and experienced doctors were not found. Finally, scores

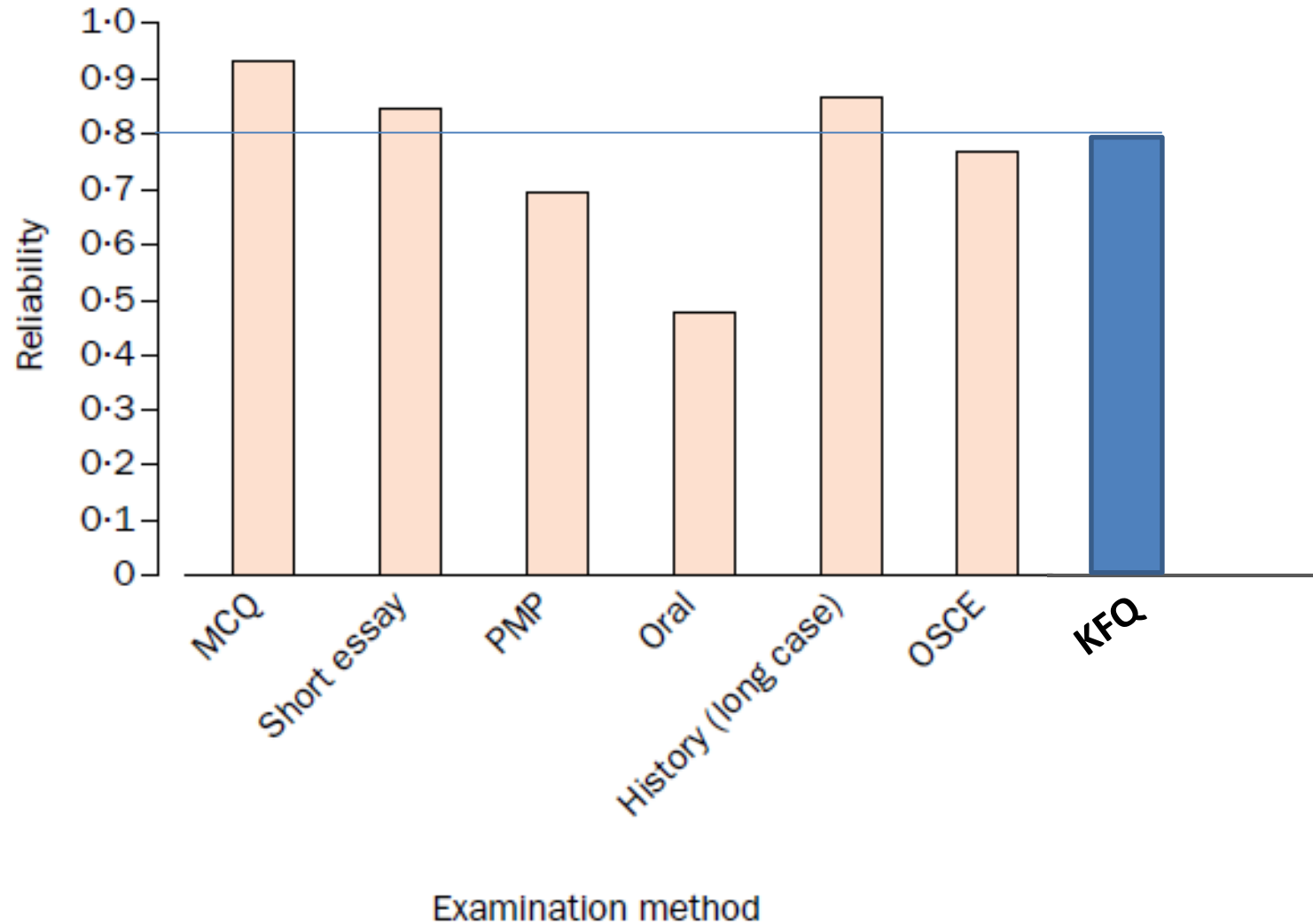


Figure 1: Reported reliability when 4 h testing times are used for different test formats

MCQ=multiple-choice examination; PMP=patient management problem; OSCE=objective structured clinical examination.

KFQ = Key Features Question

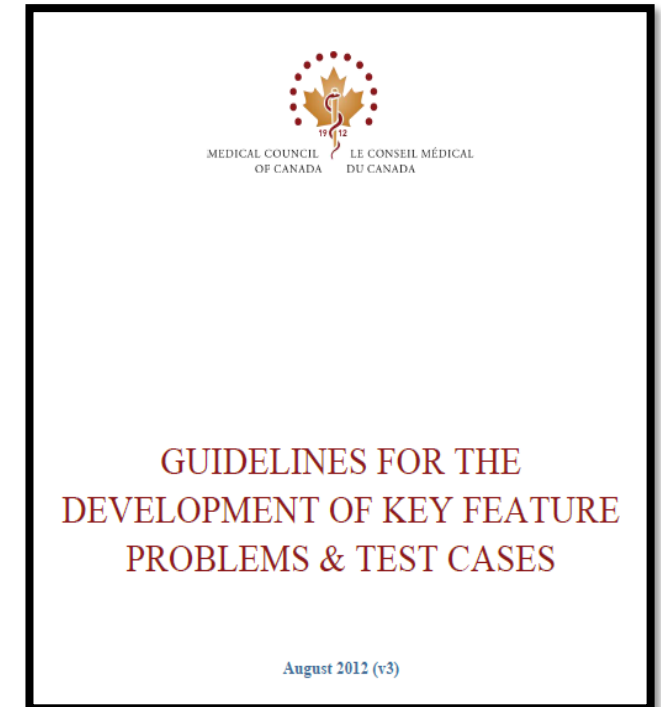
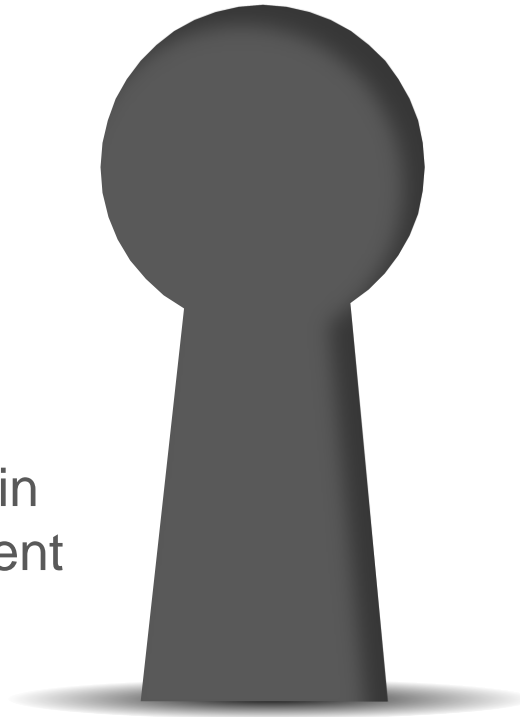
(Page & Bordage, 1995; Wass et al., 2001; Yusoff, 2023)

A key feature must meet one of these criteria

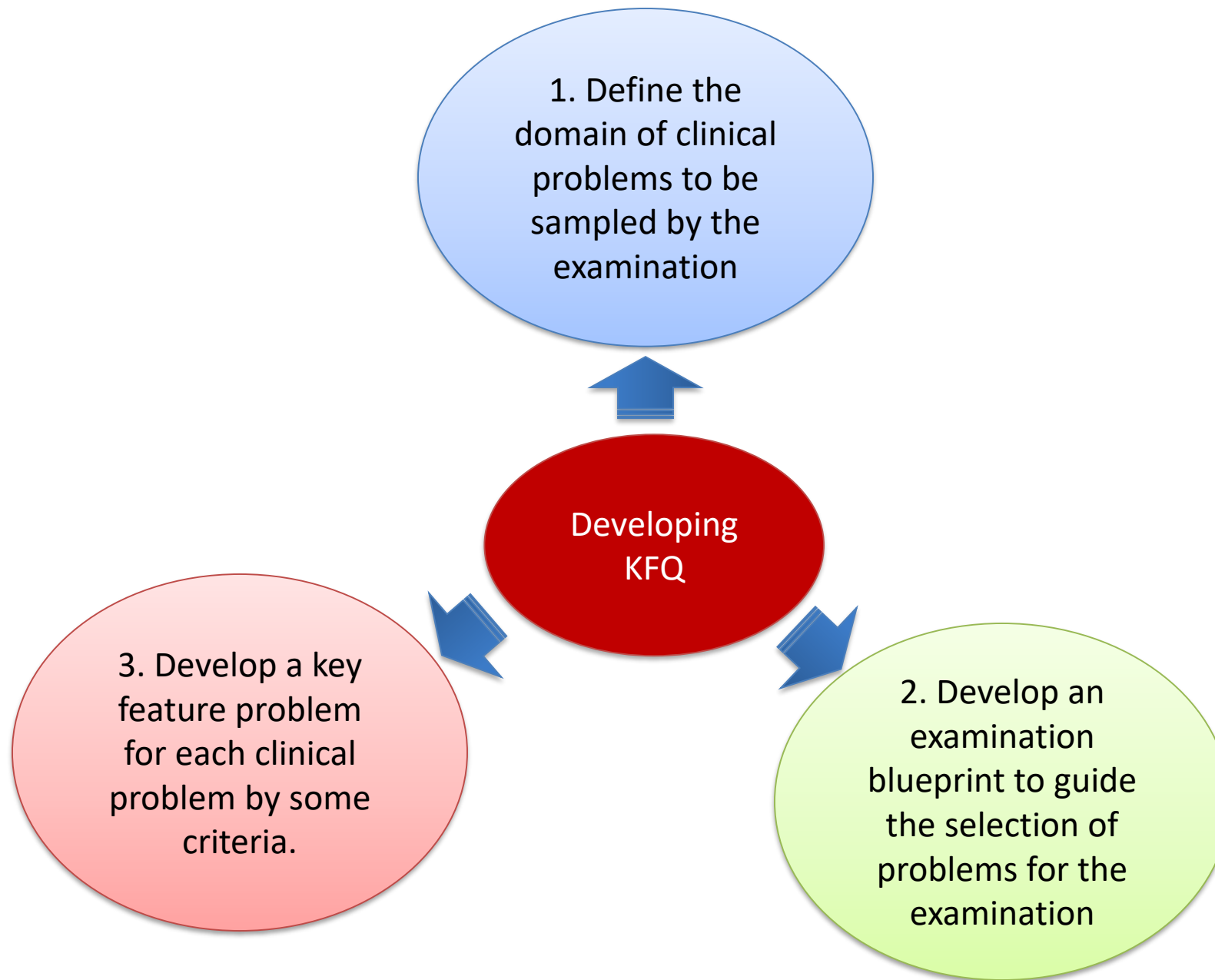
01 A critical or essential step(s) in the resolution of a problem.

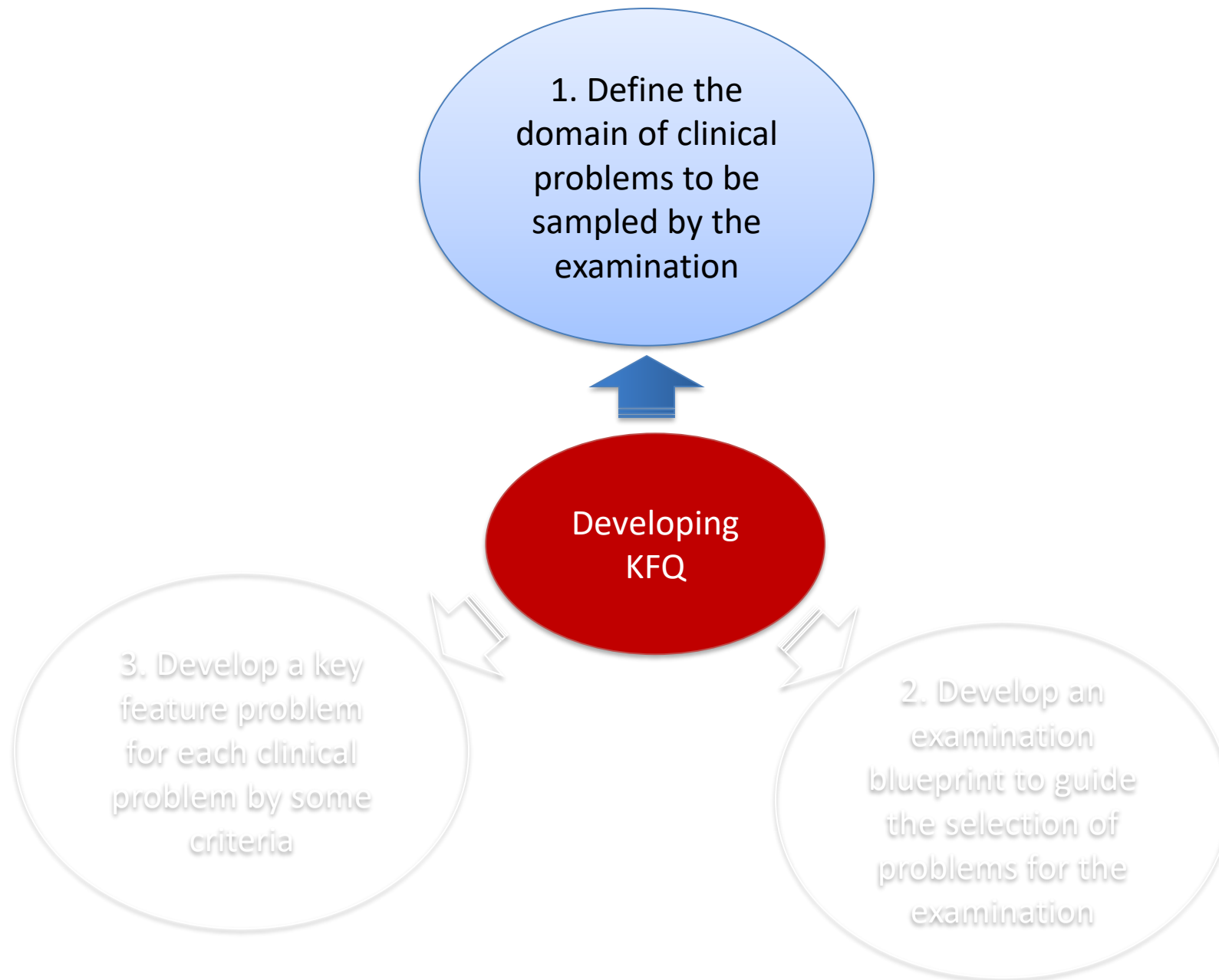
02 A step(s) in which examinees are most likely to make errors in the resolution of the problem.

03 A difficult or challenging aspect in the identification and management of the problem in practice.



(Medical Canada Council, 2012)





Priority Topics and Key Features

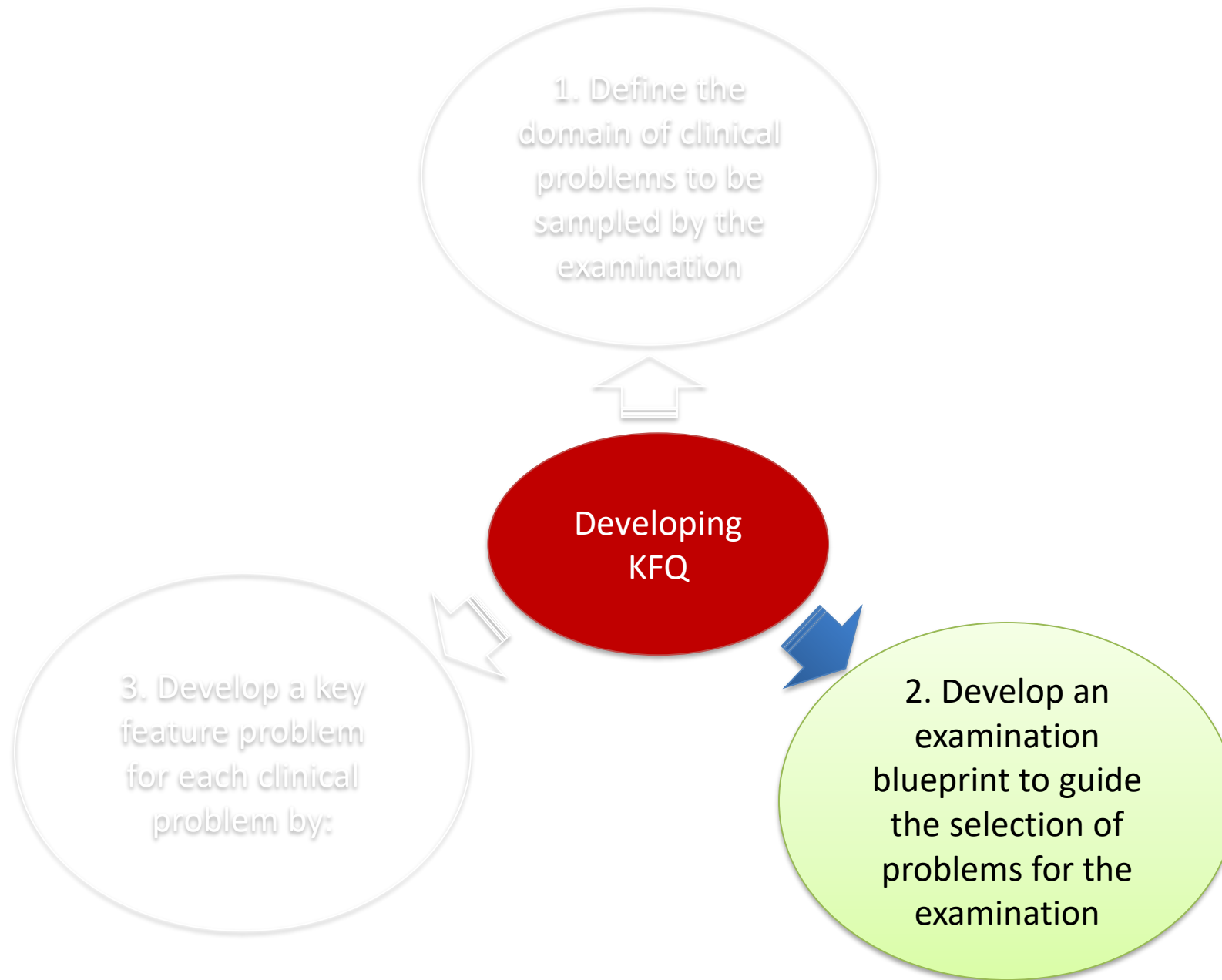
Abdominal Pain.....	Infections.....	54
Advanced Cardiac Life Support.....	Infertility.....	55
Allergy.....	Insomnia.....	56
Anemia.....	Ischemic Heart Disease.....	57
Antibiotics.....	Joint Disorder.....	58
Anxiety.....	Lacerations.....	59
Asthma.....	Learning.....	60
Atrial Fibrillation.....	Patients.....	60
Bad News.....	Self Learning:.....	
Behavioural Problems.....	Lifestyle.....	
Breast Lump.....	Loss of Consciousness.....	
Cancer.....	Loss of Weight.....	
Chest Pain.....	Low-back Pain.....	
Chronic Disease.....	Meningitis.....	
Chronic Obstructive Pulmonary Disease.....	Menopause.....	
Contraception.....	Mental Competency.....	
Cough.....	Multiple Medical Problems.....	
Counselling.....	Neck Pain.....	
Crisis.....	Newborn.....	
Croup.....	Obesity.....	
Deep Venous Thrombosis.....	Osteoporosis.....	
Dehydration.....	Palliative Care.....	
Dementia.....	Parkinsonism.....	
Depression.....	Periodic Health Assessment/Screening.....	
Diabetes.....	Personality Disorder.....	
Diarrhea.....	Pneumonia.....	
Difficult Patient.....	Poisoning.....	
Disability.....	Pregnancy.....	
Dizziness.....	Prostate.....	
Domestic Violence.....	Rape/Sexual Assault.....	
Dyspepsia.....	Red Eye.....	
Dysuria.....	Schizophrenia.....	
Earache.....	Seizures.....	
Eating Disorders.....	Sex.....	
Elderly.....	Sexually Transmitted Infections.....	
Epistaxis.....	Skin Disorder.....	
Family Issues.....	Smoking Cessation.....	
Fatigue.....	Somatization.....	
Fever.....	Stress.....	
Fractures.....	Stroke.....	
Gastro-intestinal Bleed.....	Substance Abuse.....	
Gender Specific Issues.....	Suicide.....	
Grief.....	Thyroid.....	96
Headache.....	Trauma.....	97
Hepatitis.....	Travel Medicine.....	98
Hyperlipidemia.....	Upper Respiratory Tract Infection.....	99
Hypertension.....	Urinary Tract Infection.....	100
Immigrants.....	Vaginal Bleeding.....	101
Immunization.....	Vaginitis.....	102
In Children.....	Violent/Aggressive Patient.....	103
	Well-baby Care.....	104



**The College of
Family Physicians
of Canada**

Priority Topics and Key Features with Corresponding Skill Dimensions and Phases of the Encounter

*Excerpt from
Defining competence for the purposes of
certification by the College of Family
Physicians of Canada: The evaluation
objectives in family medicine*



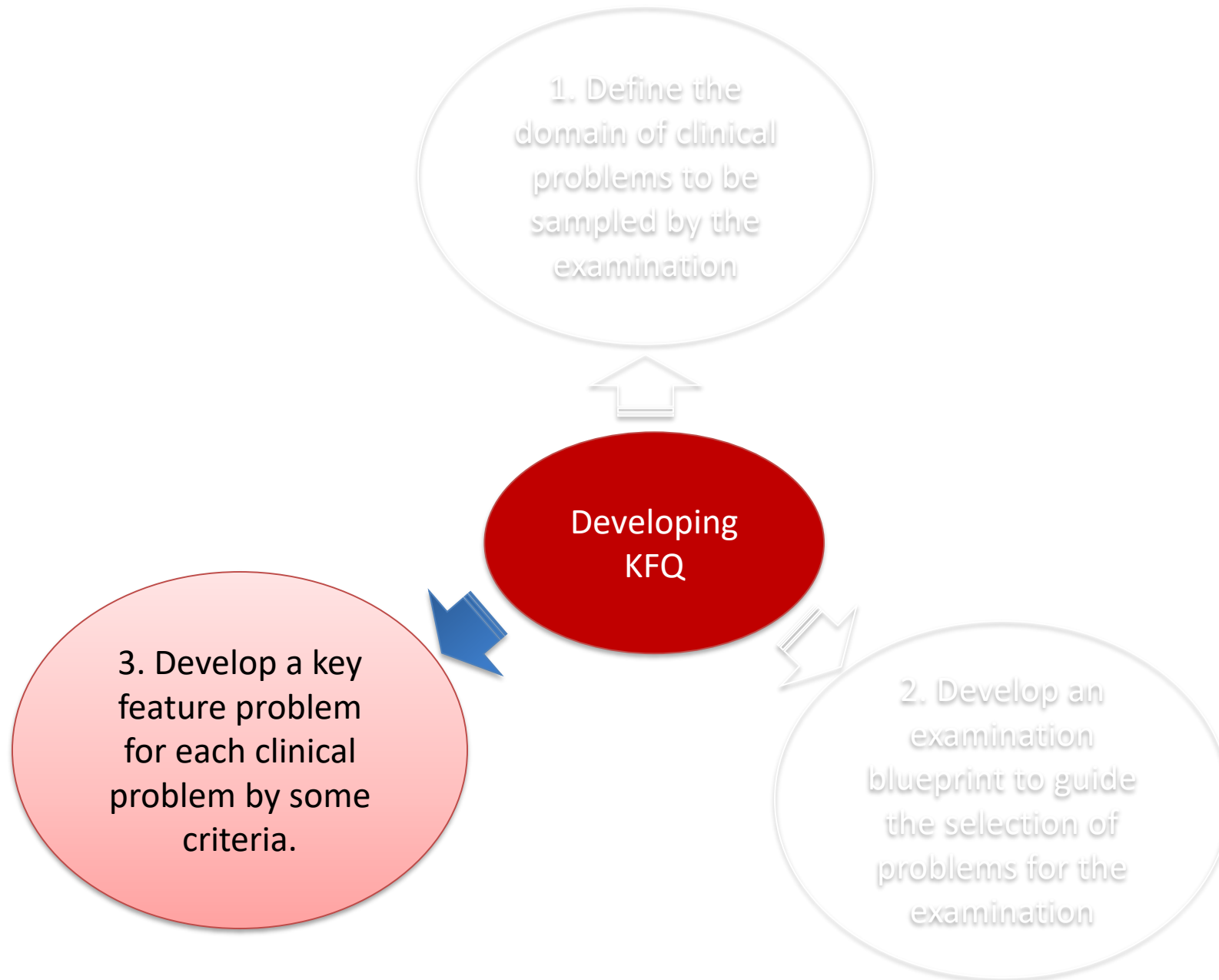
Asthma	Atrial Fibrillation	Chest Pain	Red Eye
<i>Key Feature</i>	<i>Key Feature</i>	<i>Key Feature</i>	<i>Key Feature</i> <i>Skill</i> <i>Phase</i>
1 In patients of all ages with chronic, recurrent asthma: a) Include asthma history in the physical examination. b) Confirm the diagnosis with spirometry.	1 In a patient who presents with symptoms for an underlying cause (e.g., myocardial infarction, congestive heart failure, cardiomyopathy, pulmonary embolism, alcohol, etc.)	1 Given a patient with unexplained chest pain history to make a specific diagnosis, consider factors, whether the patient has any risk factors.	1 In addressing eye complaints, always assess visual acuity using history, physical examination, or the Snellen chart, as appropriate. <i>Clinical Reasoning</i> <i>History</i> <i>Physical</i>
2 In a child with acute bronchiolitis from a viral infection, use an appropriate history and physical examination.	2 In a patient presenting with symptoms: a) Look for hemodynamic compromise. b) Intervene rapidly and appropriately for the patient.	2 Given a clinical scenario, identify conditions (e.g., pulmonary embolism, pneumothorax), begin the diagnostic work-up, if confirmed, while doing so.	2 In a patient with a red eye, distinguish between serious causes (e.g., keratitis, glaucoma, perforation, temporal arteritis) and non-serious causes (i.e., do not assume all red eyes are caused by conjunctivitis): a) Take an appropriate history (e.g., photophobia, changes in vision, history of trauma). <i>Clinical Reasoning</i> <i>History</i> b) Do a focused physical examination (e.g., pupil size, and visual acuity, slit lamp, fluorescein). <i>Clinical Reasoning</i> <i>Physical</i> c) Do appropriate investigations (e.g., erythrocyte sedimentation rate measurement, tonometry). <i>Clinical Reasoning</i> <i>Investigation</i> d) Refer the patient appropriately (if unsure of the diagnosis or if further work-up is needed). <i>Clinical Reasoning</i> <i>Referral</i>
3 In a known asthma exacerbation or flare-up, assess the severity of the condition and the pattern of medication use. Do not underestimate the severity of the condition.	3 In an individual presenting with symptoms of atrial fibrillation, a) Explore the need for anticoagulation with the patient, b) Periodically reassess the need for anticoagulation.	3 In a patient with unexplained chest pain and no heart disease.*	3 In patients presenting with an ocular foreign body sensation, correctly diagnose an intraocular foreign body by clarifying the mechanism of injury (e.g., high speed, metal on metal, no glasses) and investigating (e.g., with computed tomography, X-ray examination) when necessary. <i>Clinical Reasoning</i> <i>Hypothesis generation</i> <i>Diagnosis</i>
4 In a known asthma exacerbation or flare-up: a) Treat the asthma exacerbation with appropriate medication repeatedly and effectively. b) Rule out complications (e.g., congestive heart failure, pneumonia). c) Determine the need for hospitalization (basing the decision on the patient's history and physical examination).	4 In patients with atrial fibrillation, consider when made to use anticoagulation and patient education, with appropriate monitoring.	4 Given an appropriate history and physical examination, consider zoster infection, hiatal hernia, or peptic ulcer disease. a) Propose the diagnostic work-up. b) Do an appropriate diagnostic work-up for the suspected diagnosis.	4 In patients presenting with an ocular foreign body sensation, evert the eyelids to rule out the presence of a conjunctival foreign body. <i>Clinical Reasoning</i> <i>Psychomotor Skills/Procedure Skills</i> <i>Hypothesis generation</i> <i>Physical</i>
5 For the ongoing (stepwise) management of asthma: - self-monitoring - self-adjustment - when to consult	5 In a stable patient with atrial fibrillation, consider rate control.	5 Given a suspected diagnosis of chest pain: a) Do not rule out the possibility of aortic dissection with low sensitivity and specificity. b) Begin appropriate diagnostic work-up.	5 In neonates with conjunctivitis (not just blocked lacrimal glands or "gunky" eyes), look for a systemic cause and treat it appropriately (i.e., with antibiotics). <i>Clinical Reasoning</i> <i>Hypothesis generation</i> <i>Treatment</i>
6 For a known asthma exacerbation or flare-up: a) Assess severity and response to treatment. b) Recommend appropriate treatment (including irritants, triggers) and monitoring.	6 In a stable patient with atrial fibrillation, consider rate correction when appropriate.	*See also the key feature for Chest Pain.	6 In patients with conjunctivitis, distinguish by history and physical examination between allergic and infectious causes (viral or bacterial). <i>Clinical Reasoning</i> <i>Diagnosis</i> <i>History</i>
			7 In patients who have bacterial conjunctivitis and use contact lenses, provide treatment with antibiotics that cover for <i>Pseudomonas</i> . <i>Clinical Reasoning</i> <i>Treatment</i>
			8 Use steroid treatment only when indicated (e.g., to treat iritis; avoid with keratitis and conjunctivitis). <i>Clinical Reasoning</i> <i>Treatment</i>
			9 In patients with iritis, consider and look for underlying systemic causes (e.g., Crohn's disease, lupus, ankylosing spondylitis). <i>Clinical Reasoning</i> <i>Hypothesis generation</i>

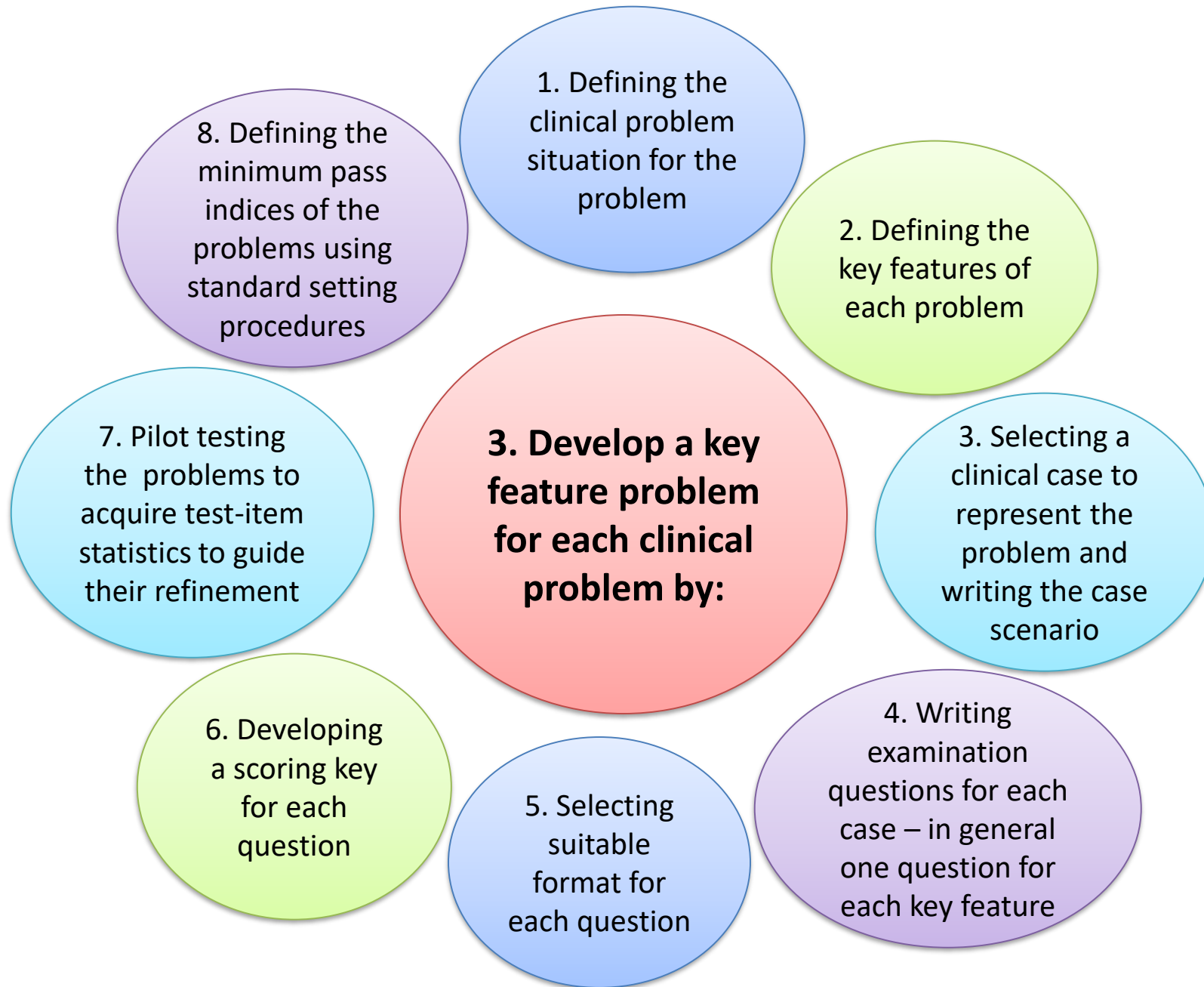
Core clinical problem and block attachment/outcomes	Clinical skills	Practical procedures	Patient investigation	Patient management	Health promotion	Communication	Information handling	Understanding of sciences and principles	Attitudes, ethics and legal aspects	Decision making, clinical reasoning and judgement	Role of the doctor	Personal development
1 Wheezing General medicine	✓			✓		✓		✓		✓		
2/3 Tiredness General medicine	✓		✓			✓		✓				
4 Deafness ENT	✓		✓	✓		✓		✓		✓		
5 Weight loss Surgery	✓					✓		✓				
6 Preparation for 7												
7 Tremor Neurology	✓							✓				
8 Collapse Emergency	✓	✓		✓				✓		✓	✓	

Table 1. Blueprint for the undergraduate renal course at the University of Calgary.

Column #: 1	2	3	4	5	6	7	8	9	10
Presentation	Impact	Frequency	I x F	Weight	Number of items	Diagnosis	Investigation	Treatment	Basic science
Hypernatremia	2	1	2	0.025	1.50	1	0	0	1
Hyponatremia	3	2	6	0.075	4.50	2	0	1	1
Hyperkalemia	3	3	9	0.1125	6.75	3	1	2	1
Hypokalemia	2	2	4	0.05	3.00	2	0	0	1
Acidosis	3	2	6	0.075	4.50	2	0	1	1
Alkalosis	2	2	4	0.05	3.00	2	0	0	1
ARF	3	3	9	0.1125	6.75	5	1	1	0
CRF	2	3	6	0.075	4.50	3	1	1	0
Hematuria	2	2	4	0.05	3.00	2	1	0	0
Proteinuria	2	3	6	0.075	4.50	2	0	0	2
Edema	1	3							
Scrotal mass	2	2							
Urinary retention	1	3							
Hypertension	2	3							
Polyuria	1	1							
Renal colic	1	3							
Dysuria	1	2							
Incontinence	1	2							
TOTAL									

Impact	Weight	Frequency	Weight
Non-urgent, little prevention potential	1	Rarely seen	1
Serious, but not immediately life threatening	2	Relatively common	2
Life threatening emergency and/or high potential for prevention impact	3	Very common	3





Author Dr. Z

Problem 3

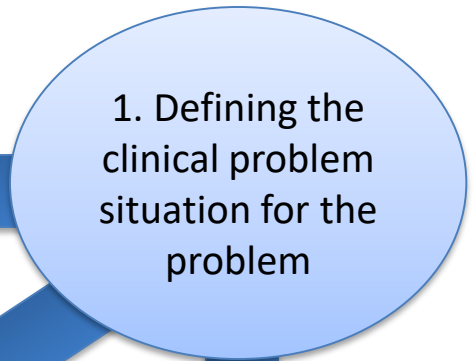
Clinical Problem Seizures

MCC Objective Seizures (Epilepsy) (92-E)

Discipline MED

Life Span Period

- pregnancy/neonatal/infant (up to 1 year)
- pediatric (1-11 years)
- adolescence (12-18 years)
- adult (19-64 years)
- geriatric (over 65 years)



Clinical Situation

- undifferentiated complaint
- single typical problem
- multiple problem or multisystem problem
- life-threatening event
- preventive care and health promotion

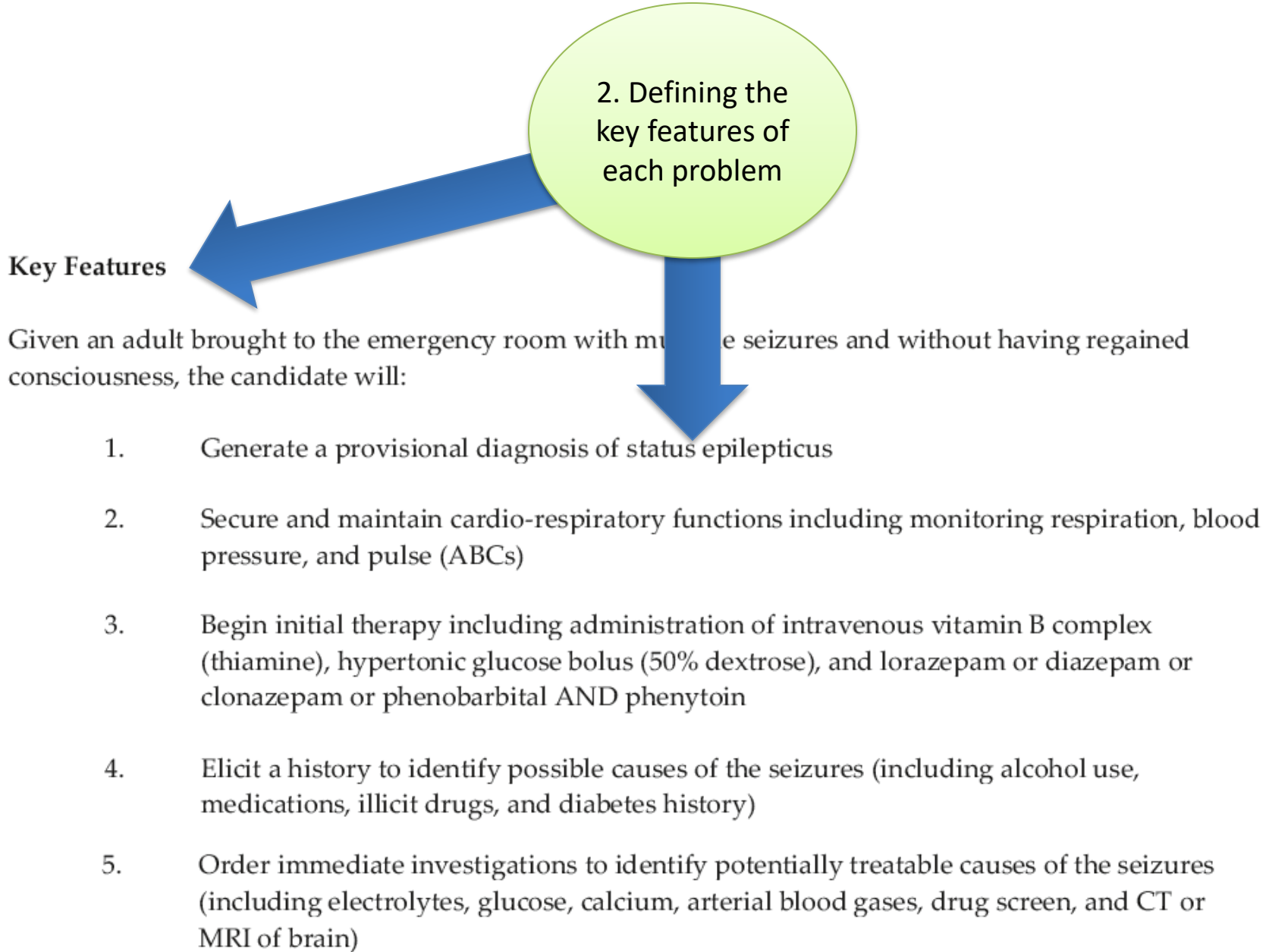
Location/Setting - Emergency Department

Patient's Age - 30-40 years

Patient's Gender - Male (or Female)

Comments

Clinical Tasks – data acquisition, management



2. Defining the key features of each problem

Key Features

Given an adult brought to the emergency room with multiple seizures and without having regained consciousness, the candidate will:

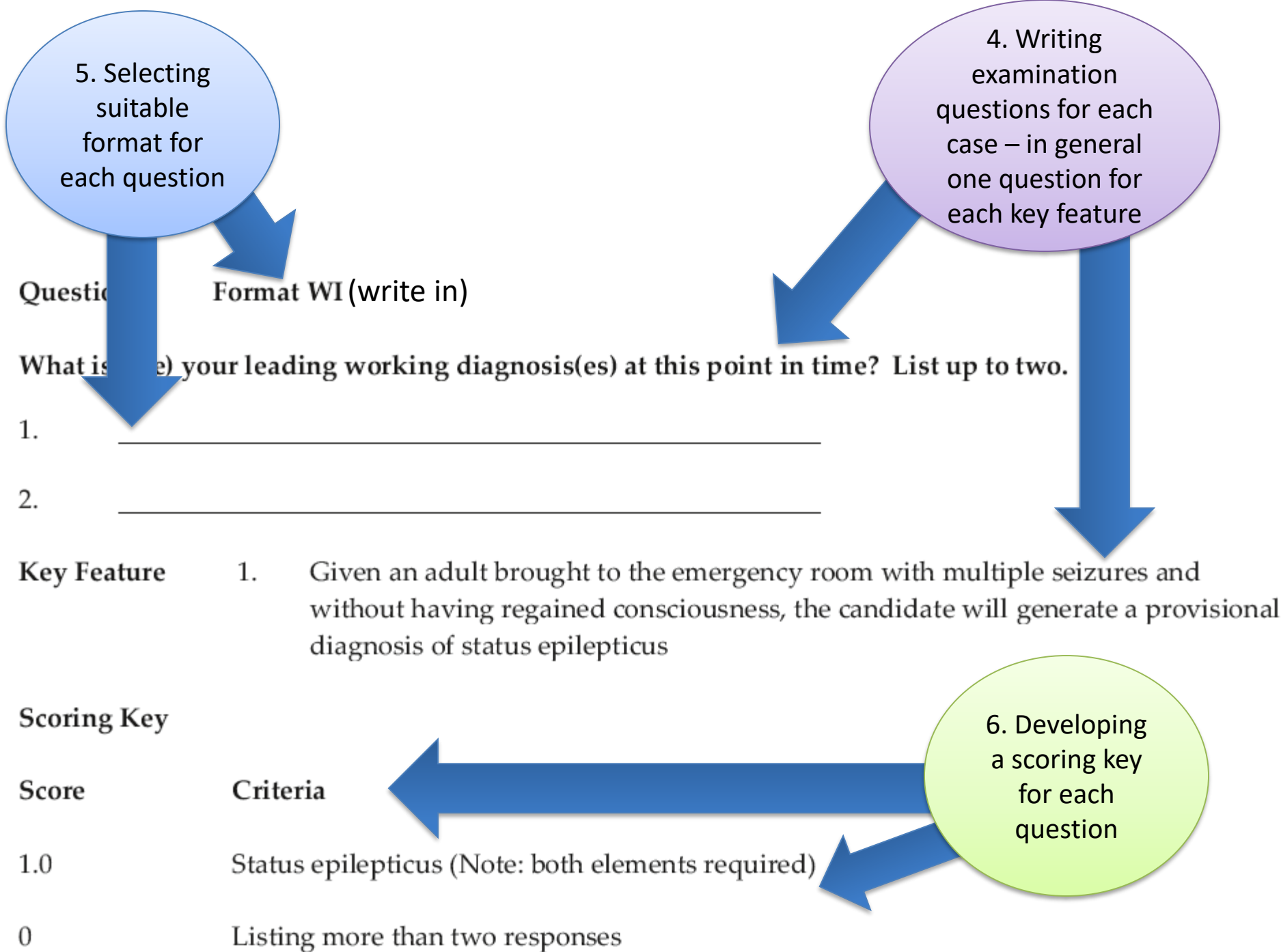
1. Generate a provisional diagnosis of status epilepticus
2. Secure and maintain cardio-respiratory functions including monitoring respiration, blood pressure, and pulse (ABCs)
3. Begin initial therapy including administration of intravenous vitamin B complex (thiamine), hypertonic glucose bolus (50% dextrose), and lorazepam or diazepam or clonazepam or phenobarbital AND phenytoin
4. Elicit a history to identify possible causes of the seizures (including alcohol use, medications, illicit drugs, and diabetes history)
5. Order immediate investigations to identify potentially treatable causes of the seizures (including electrolytes, glucose, calcium, arterial blood gases, drug screen, and CT or MRI of brain)

3. Selecting a clinical case to represent the problem and writing the case scenario

Case Scenario

A 36-year-old man is brought to the emergency room by ambulance because he fell onto a sidewalk unconscious while waiting for the bus. A witness immediately called an ambulance and reported to the ambulance crew that before falling to the ground, he seemed confused, agitated, and was arguing with some invisible person. After falling, he began to twitch for a short while, his face became blue, and then he began to have jerky movements all over his body for about a minute. He did not recover consciousness after the episode. During the 10-minute ambulance trip, he presented two other similar episodes, without recovering consciousness, and a third episode that you witnessed on arrival in the emergency room.

His temperature is 37.8 degrees C. He looks neglected and is unconscious. No relatives or friends accompanied the patient.



5. Selecting suitable format for each question

Question 4. Format SM (short menu)

After arrival, the patient is still unconscious. The nurse found a telephone number in his pocket. What questions will you ask the person answering the phone – assuming that he/she knows the patient? Select up to six questions or select option 33 if you think that it is not appropriate to call at this point in time.

- 1. Abdominal pain
- 2. Alcohol history
- 3. Back pain history
- 4. Cancer history
- 5. Cocaine abuse
- 6. Coronary bypass history
- 7. Diabetes history
- 8. Diarrhea
- 9. Dizziness
- 10. Drug allergy
- 11. Family history
- 12. Food allergy
- 13. Headache
- 14. Hearing disability
- 15. Heroin abuse
- 16. Joint pain
- 17. Lung infection
- 18. Medication history
- 19. Muscular disease
- 20. Nausea
- 21. Palpitation history
- 22. Pet in household
- 23. Previous similar problem
- 24. Profession
- 25. Sexual history
- 26. Smoking history
- 27. Transportation difficulties
- 28. Unemployment
- 29. Unstable housing
- 30. Unstable insurance
- 31. Unstable income
- 32. Unstable living situation
- 33. Not appropriate to call at this point in time

4. Writing examination questions for each case – in general one question for each key feature

6. Developing a scoring key for each question

Key Feature 4. Given the patient's history of seizures, the candidate will elicit a history to identify possible causes of the seizures (including alcohol use, medications, illicit drugs, and diabetes history)

Scoring Key

Score	Criteria	Score	Criteria
0.25	#2. Alcohol history	0.25	#7. Diabetes history
0.25	#5. Cocaine abuse or #15. Heroin abuse	0	#18. Medication history
			#33. Not appropriate to call at this point in time or Selecting more than six items

7. Pilot testing the problems to acquire test-item statistics to guide their refinement

With questions and answer keys defined, the next step is their validation.

Validation entails piloting the problem with discussion, review and editing by colleagues new to the problem, and confirmation of the correctness of answers through reference to suitable literature.

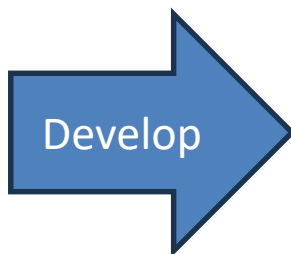
8. Defining the minimum pass indices of the problems using standard setting procedures

The issues of standard setting for high stakes KFP examinations are comparable to those in other written tests.

Standard setting procedure - modified Angoff method.

Table 5.1 Key feature details

Authors	XYZ	
Clinical problem	Age-related macular degeneration	
Learning outcome	Must be specified according to the assessment/examination blueprint	
Patient age group	Paediatric (1-12 years)	
	Adolescence (12-18 years)	
	Young adult (19-40 years)	
	Middle age (40-60 years)	
	Elderly (>60 years)	X
Location	Ophthalmology clinic	
Clinical situation	Undifferentiated complaint	
	Single typical problem	X
	Multiple or multisystem problem	
	Visual threatening event	
	Preventive care and health promotion	
Comments	Critical knowledge Optional coherence tomography (OCT)—Findings Fundus fluorescein angiography (FFA)—Findings Indocyanine green angiography (ICG)—Findings	
Patient's age	> 60 years old	
Patient's gender	Male	
Key features	Given an elderly male presented with progressive unilateral visual loss and macular edema with drusen, the candidate will	
	State the most likely diagnosis Determine specific features of disease activity of the lesion based on appropriate investigations	

**Table 5.2** Key feature format

Case Scenario*: A 75-year-old Malay male presents to outpatient clinic complaining of distortion and blurring of vision in the right eye for 6 months. He has no other complaints. He is hypertensive and smoker. He is not diabetic. On examination, visual acuity is 6/60 in the RE and 6/9 in the LE. Anterior segments were unremarkable. Fundoscopy showed submacular hemorrhage in the right eye with presence of drusens in both macula. Optical coherence tomography (OCT) revealed presence of subretinal fluid in the macula.	
Question 1	What is the most likely diagnosis for this patient?
(Write-in format)	_____
Key feature	State the most likely diagnosis
Scoring key	Criteria
Score	Exudative/wet age-related macular degeneration (all components are required)
1.0	Other answer or more than 1 answer
0	
Question 2	What are the specific features based on appropriate investigations that determine the disease activity of the lesion? Select up to 3
(Short-menu format)	CNV in B-scan ultrasonography CNV in ICG Leakage in FFA Leakage in ICG Polyps in ICG Polyps in FFA Subretinal fibrosis in OCT Telangiectatic vessels in FFA
Key feature	Determine specific features of disease activity of the lesion based on appropriate investigations
Scoring key	Criteria
Score	Leakage in FFA
0.5	Polyps in ICG
0.5	Other answers or more than 3 answers
0	

Table 5.4 The 14 guidelines for constructing KFQs

Areas	Guidelines
A. Key feature foundation	(1) In order to improve the validity of the test, the objective and domain of the assessment should be defined in as much detail as possible.
	(2) It is necessary to specify the context in which the items are to be used, which includes the population to which they are oriented and the circumstances in which they will be applied.
	(3) A key feature must fulfill at least one of the criteria: A critical or essential step(s) in the resolution of a clinical problem. A step(s) in which examinees are most likely to make errors in the resolution of the clinical problem. A difficult or challenging aspect in the identification and management of the clinical problem in practice.
B. The expression of the domain and context in each assessment item	(4) The objective, domain, and context of interest should be the determining criteria in construction. Each item should cover a significant unit of this referent and form with the others test items.
	(5) Each item should clearly show the intended content. Both the syntax (i.e., arrangement of words) and the semantics (i.e., the meaning of words) should fit with those of the domain context of reference, without the addition of unnecessary difficulties
	(6) Once the items have been constructed, it must be made sure that they fit the domain and context of reference, especially as regard their distribution in the test.
C. The development of a key feature problem for each clinical problem by stated criteria	(7) Define the clinical problem situation for the case.
	(8) Define the key features of each problem.
	(9) Select a clinical case to represent the problem and write the case scenario.
	(10) Write examination questions for each case—in general one question for each key feature.
	(11) Select a suitable format for each question.
	(12) Develop a scoring key for each question.
	(13) Pilot test the problems to acquire test-item statistics to guide their refinement (optional).
(14) Define the minimum pass indices of the problems using standard-setting procedures (optional).	

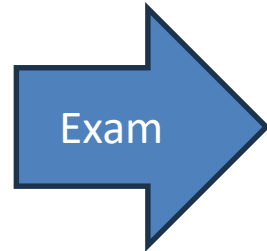


Table 5.3 Key feature question for candidates to answer^a

A 75-year-old Malay male presents to outpatient clinic complaining of distortion and blurring of vision in the right eye for 6 months. He has no other complaints. He is hypertensive and smoker. He is not diabetic. On examination visual acuity is 6/60 in the RE and 6/9 in the LE. Anterior segments were unremarkable. Fundoscopy showed submacular hemorrhage in the right eye with presence of drusens in both macula. OCT revealed presence of subretinal fluid in the macula.

Question 1	What is the most likely diagnosis for this patient? _____
Question 2	What are the specific features based on appropriate investigations that determine disease activity of the lesion? Select up to 3 CNV in B-scan ultrasonography CNV in ICG Leakage in FFA Leakage in ICG Polyps in ICG Polyps in FFA Subretinal fibrosis in OCT Telangiectatic vessels in FFA *OCT—optical coherence tomography; FFA—fundus fluorescein angiography; ICG—indocyanine green angiography; CNV—choroidal neovascularization

(5 minutes)



Quality Assurance Issues in Item Development

- **Problems that perform well can be maintained in an item bank** where the performance of a problem in each examination in which it is used may be recorded.
- Similarly, **question writers may receive feedback on the performance of a problem and** may be involved in review of their problems after use.
- **Candidate feedback** is another important **source of quality assurance.**

Essential Practical Points

- 25-40 clinical cases tested within 3 to 4 hours (6-10 mins per case) to achieve reliability of 0.70 to 0.95.
 - Recommended for high stake examination
- Each case is recommended to have 2 to 3 questions.

Key-feature questions for assessment of clinical reasoning: a literature review

Patricia Hrynchak,¹ Susan Glover Takahashi² & Marla Nayer²

OBJECTIVES Key-feature questions (KFQs) have been developed to assess clinical reasoning skills. The purpose of this paper is to review the published evidence on the reliability and validity of KFQs to assess clinical reasoning.

METHODS A literature review was conducted by searching MEDLINE (1946–2012) and EMBASE (1980–2012) via OVID and ERIC. The following search terms were used: key feature; question or test or tests or testing or tested or exam; assess or evaluation, and case-based or case-specific. Articles not in English were eliminated.

RESULTS The literature search resulted in 560 articles. Duplicates were eliminated, as were articles that were not relevant; nine articles that contained reliability or validity data remained. A review of the references and of citations of these articles resulted in an additional 12 articles to give a total of 21 for this review. Format, language and scoring of KFQ examinations have been studied and modified to maximise reliability. Internal consistency

reliability has been reported as being between 0.49 and 0.95. Face and content validity have been shown to be moderate to high. Construct validity has been shown to be good using vector thinking processes and novice versus expert paradigms, and to discriminate between teaching methods. The very modest correlations between KFQ examinations and more general knowledge-based examinations point to differing roles for each. Importantly, the results of KFQ examinations have been shown to successfully predict future physician performance, including patient outcomes.

CONCLUSIONS Although it is inaccurate to conclude that any testing format is universally reliable or valid, published research supports the use of examinations using KFQs to assess clinical reasoning. The review identifies areas of further study, including all categories of evidence. Investigation into how examinations using KFQs integrate with other methods in a system of assessment is needed.



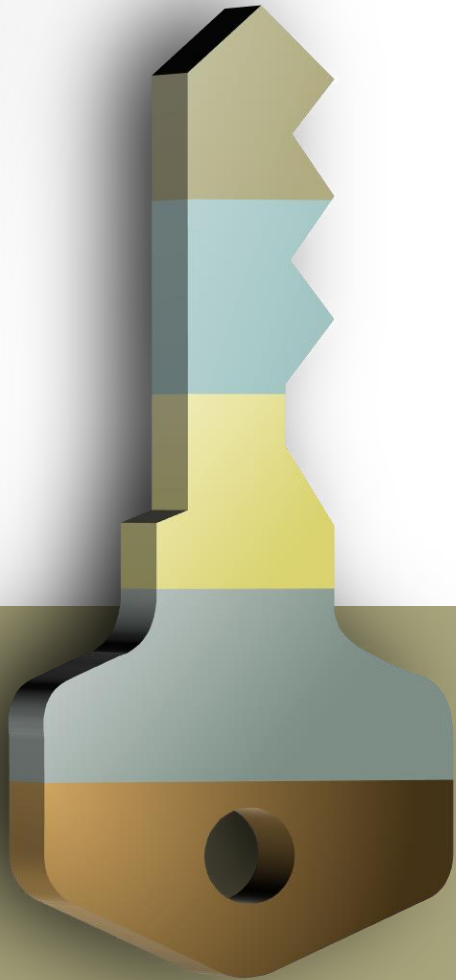
SUMMARY OF KFQ



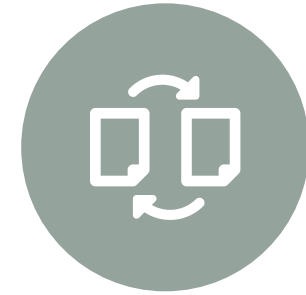
KFQ is a valid and reliable tool to assess clinical decision making.



KFQ focus on a challenging aspect in the diagnosis and management of a clinical problem where the candidates are most likely to make errors



SCRIPT CONCORDANCE TEST



- Script Concordance Test (SCT)
- Development of Good SCT

Why SCT?

**Address problem that professional practice is not
always straightforward or algorithmic**

(Charlin et al, 2000)

Clinician, for example...



HYPOTHETICO-DEDUCTIVE THEORY

When listening to patients, they mobilize their organized knowledge (Script Theory)

Use the script to process information

Progress to find best solution

EXPERIENCE

(Charlin et al, 2007)

Why SCT?

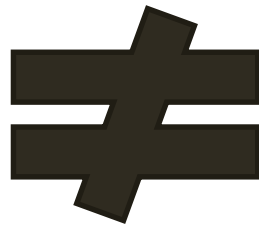
Address problem that professional practice is not always straightforward or algorithmic

(Charlin et al, 2000)



Competence is judgment and rest on tacit knowledge

(Charlin et al, 2000)



NOT EASILY ASSESSED BY MCQ

(Charlin et al, 2000)

Why SCT?

Address problem that professional practice is not always straightforward or algorithmic

(Charlin et al, 2000)



Competence is judgment and rest on tacit knowledge

(Charlin et al, 2000)



SCRIPT CONCORDANCE TEST

SCT: Paper or Computer Based

A Vignette describes an authentic situation representing a problem, even for an expert

Clinical Vignette :

A 25 year-old male patient is admitted to the emergency room after a fall from a motorcycle with a direct impact to the pubis. Vital signs are normal. The X-ray reveals a fracture of the pelvis with a disjunction of the pubic symphysis.

A diagnostic hypothesis, an investigative action, or a treatment option that is relevant to the situation

Credits on each item are derived from the answers given by a panel of experts

If you were thinking of... becomes:	And then you find...	This hypothesis				
Urethral rupture	Urethral bleeding	-2	-1	0	+1	+2
Retroperitoneal bladder rupture	Bladder distension	-2	-1	0	+1	+2
Urethral rupture	Upward and bulging prostatic apex at the digital rectal examination	-2	-1	0	+1	+2
Intra-peritoneal bladder rupture	Spontaneous micturition after the accident	-2	-1	0	+1	+2
Urethral rupture	Perineal haematoma	-2	-1	0	+1	+2

New information, e.g., a sign, a condition, or a result, that may have effect on the option

A 5-Likert scale that records the test taker answer

- 2 = the hypothesis is much less probable;
- 1 = the hypothesis is less probable;
- 0 = the information has no effect on the probability of the hypothesis;
- +1 = the hypothesis is becoming more probable;
- +2 = this hypothesis is much more probable.

A Vignette describes an authentic situation representing a problem, even for an expert

A diagnostic hypothesis, an investigative action, or a treatment option that is relevant to the situation

New information, e.g., a sign, a condition, or a result, that may have effect on the option

A 5-Likert scale that records the test taker answer

VIGNETTE / PROBLEM

A researcher would like to explore on the effect of late comers in professional groups. He has a time of 6 months to complete the study in a private institution.

Credits on each item are derived from the answers given by a panel of experts

If you were thinking of (method)	And you find that	This method				
In-depth interview	Participants are too many and have limited time	-2	-1	0	1	2
Ethnography	Participants are busy throughout office hours.	-2	-1	0	1	2
Focus group discussion	Participants freely interact with superiors.	-2	-1	0	1	2
Narrative	Participants are not many and can be shadowed in their work.	-2	-1	0	1	2
		-2	-1	0	1	2
		This method is much less suitable	This method is less suitable	Information has no effect on method	This method is becoming more suitable	This method is much more suitable

How To Construct



EXPERT GATHERS

Select relevant problem that represent the field

- Relevant hypotheses
- Question to ask or related additional information to illustrate the problem
- More information (positive or negative) that they would look for



ITEM CONSTRUCTION

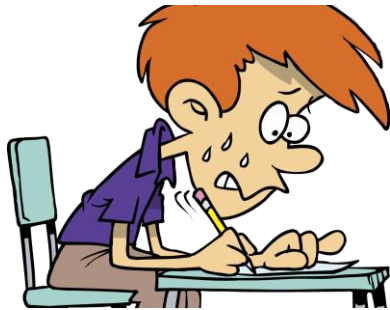
- Vignettes
- Item Format
 - Diagnostic Hypothesis
 - New information
 - Likert scale (5 point)

How To Construct



**SUBMIT TO
EXPERT**

- Remove or rewrite confusing or irrelevant questions
- 5-10 experts try to answer to develop scoring system



**ADMINISTER IN
REAL EXAM**

Developing Scoring System

Clinical Vignette :
A 25 year-old male patient is admitted to the emergency room after a fall from a motorcycle with a direct impact to the pubis. Vital signs are normal. The X-ray reveals a fracture of the pelvis with a disjunction of the pubic symphysis.

If you were thinking of... becomes:	And then you find...	This hypothesis
Urethral rupture	Urethral bleeding	-2 -1 0 +1 +2
Retroperitoneal bladder rupture	Bladder distension	-2 -1 0 +1 +2
Urethral rupture	Upward and bulging prostatic apex at the digital rectal examination	-2 -1 0 +1 +2
Intra-peritoneal bladder rupture	Spontaneous micturition after the accident	-2 -1 0 +1 +2
Urethral rupture	Perineal haematomata	-2 -1 0 +1 +2

➔

**CONSTRUCTED ITEM
SUBMITTED TO EXPERT
(5-10)**



Confusing or irrelevant items are rewritten or removed.

➔

**EXPERTS ANSWER
INDIVIDUALLY TO
SEE VARIABILITY**

Table 2. Example of the Scoring Grid Obtained for Items With a Set of 10 Experts

Clinical Vignette: Joyce, 20 years old, is consulting at your office for a 'vaginal discharge' she has been experiencing for the past week. She has had a new sexual partner for the past 3 months, and she is worried about getting a sexually transmitted disease.

If You Were Thinking of (Infection)	And Then the Patient Reports or You Find on Clinical Examination	This Hypothesis Becomes				
		-2	-1	0	+1	+2
Yeast	She had a sexually transmitted disease a few years ago	0	0.1	0.8	0.1	0
Chlamydia	She is taking a contraceptive pill	0	0.1	0.8	0	0.1
Herpes	She has an itchy vulvae	0	0.5	0.1	0.4	0
Herpes	She has dysuria	0.1	0.1	0.2	0.5	0.1
Yeast	Her discharge is greenish and itchy	0.1	0.5	0.1	0.3	0

Note: The group was composed of general practitioners.

➔

**DEVELOP
SCORING
SYSTEM**



SAY THERE ARE 10 EXPERTS....

A researcher would like to explore on the effect of late comers in professional groups. He has a time of 6 months to complete the study in a private institution.

If you were thinking of (Method)	And you find that	This method
----------------------------------	-------------------	-------------

In-depth interview	Participants are too many and have limited time	-2 -1 0 1 2
--------------------	---	---------------------

SCORING GRID:

0.6 0.3 0.0 0.1 0.0

TOTAL OF 1

ALL ANSWER MUST BE COUNTED AS IT REFLECTS AN EXPERT VIEW.

6 experts answer this

3 experts answer this

1 expert answer this

-2	-1	0	1	2
This method is much less suitable	This method is less suitable	Information has no effect on method	This method is becoming more suitable	This method is much more suitable

SAY THERE ARE 10 EXPERTS....

A researcher would like to explore on the effect of late comers in professional groups. He has a time of 6 months to complete the study in a private institution.

If you were thinking of (Method)	And you find that	This method
----------------------------------	-------------------	-------------

Ethnography

Participants are busy

-2 -1 0 1 2

SCORING GRID:

0.1 0.0 0.2 0.4 0.3

1 expert answer this

2 experts answer this

4 experts answer this

3 expert answer this

-2

-1

0

1

2

This method is much less suitable

This method is less suitable

Information has no effect on method

This method is becoming more suitable

This method is much more suitable

SAY THERE ARE 10 EXPERTS....

A researcher would like to explore on the effect of late comers in professional groups. He has a time of 6 months to complete the study in a private institution.

If you were thinking of (Method)	And you find that	This method				
In-depth interview	Participants are too many and have limited time	-2 (0.6)	-1 (0.3)	0 (0.0)	1 (0.1)	2 (0.0)
Ethnography	Participants are busy throughout office hours.	-2 (0.1)	-1 (0.0)	0 (0.2)	1 (0.4)	2 (0.3)
Focus group discussion	Participants freely interact with superiors.	-2 (0.0)	-1 (0.2)	0 (0.4)	1 (0.3)	2 (0.1)
Narrative	Participants are not many and can be shadowed in their work.	-2 (0.0)	-1 (0.0)	0 (0.1)	1 (0.1)	2 (0.8)

MARKS
2/4

-2	-1	0	1	2
This method is much less suitable	This method is less suitable	Information has no effect on method	This method is becoming more suitable	This method is much more suitable

We collected answer from 4 experts.

In-depth interview	Participants are too many and have limited time	-2 <i>1</i> (0.25)	-1 <i>3</i> (0.75)	0 <i>0</i> (0.00)	1 <i>0</i> (0.00)	2 <i>0</i> (0.00)
Ethnography	Participants are busy throughout office hours.	-2 <i>0</i> (0.00)	-1 <i>0</i> (0.00)	0 <i>2</i> (0.50)	1 <i>0</i> (0.00)	2 <i>2</i> (0.50)
Focus group discussion	Participants freely interact with superiors.	-2 <i>0</i> (0.00)	-1 <i>0</i> (0.00)	0 <i>0</i> (0.00)	1 <i>1</i> (0.25)	2 <i>3</i> (0.75)
Narrative	Participants are not many and can be shadowed in their work.	-2 <i>0</i> (0.00)	-1 <i>0</i> (0.00)	0 <i>1</i> (0.25)	1 <i>1</i> (0.25)	2 <i>2</i> (0.50)

-2	-1	0	1	2
This method is much less suitable	This method is less suitable	Information has no effect on method	This method is becoming more suitable	This method is much more suitable

What Does Evidence Say

Able to capture skills that are difficult to measure (Perception & Interpretation Skills)

(Brazeau-Lamontagne, Charlin, Gagnon, Samson, & van der Vleuten, in press)

Construct validity proved across different learning environment.

(Sibert et al., 2002)

Aggregate method (as in SCT) is more superior than consensus method in the context of uncertainty.

(Charlin, Desaulniers, Gagnon, Blouin, & van der Vleuten, 2002)

Increasing mean scores of candidate with increasing level of clinical expertise

(Charlin, Brailovsky, Brazeau-Lamontagne, Samson, & Leduc, 1998; Charlin, Brailovsky, Leduc, & Blouin, 1998)

Good predictive validity for clinical reasoning test

(Brailovsky et al, 2001)

Cronbach's alpha: 0.79 to 0.82 even with small numbers of item (29-80)

(Brailovsky et al., 2001; Sibert et al., 2002; Charlin, Brailovsky, Brazeau-Lamontagne, et al., 1998;)

How many experts are enough?

Expert (n)	Reliability
5	0.62
10	0.70
20	0.74
38	0.76

(Gagnon, Blouin, & van der Vleuten, 2002)

SUMMARY OF SCT



SCT is a valid and reliable standardised tool to assess clinical decision making.



SCT is designed to measure the degree of concordance that exists between examinees' scripts and scripts of a panel of experts.



Thank You

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